

## **PUBLIC NOTICE**

### **UNCLAIMED DEPOSITS**

easypaisa digital bank (edb) has surrendered the Unclaimed Deposits for the period ended December 31, 2024, to the State Bank of Pakistan (SBP) under Section 31 of the Banking Companies Ordinance, 1962.

Details of all such accounts are available with edb branches and on our website: [easypaisa.com.pk](http://easypaisa.com.pk)

#### **Procedure for Filing Unclaimed Deposit Refund Claim:**

Account holders/successors of unclaimed deposit(s) who want to file a refund claim of their deposits, already surrendered to the SBP by their bank, are required to:

- Approach the concerned bank branch where the account was opened/instrument was payable.
- In case such branches have been closed/shifted, the nearest edb branch can be contacted to initiate refund claim cases.
- File/lodge the refund claim with the concerned branch along with the following documents:
  - a) Original application duly signed by the account holder, containing the details of the account maintained with the branch.
  - b) Copy of valid Computerized National Identity Card (CNIC)
  - c) Copy of passport showing entry stamp (in case of non-resident Pakistani).

#### **In case of Lost Payment Orders/Demand Drafts/Banker's Cheques:**

##### **Please submit:**

Original instrument (if available)

In case of loss, Police Diary Report (Roznamcha)

Affidavit confirming the loss and indemnity in favor of the bank

Discharge letter (if issued by deceased in favor of an organization)

#### **Unclaimed Deposit Account for the Deceased:**

In case the deceased's unclaimed deposit is less than PKR 100,000, the following documents must be submitted:

- An indemnity bond on appropriately valued stamp paper, signed by all legal heirs of the deceased account holder/beneficiary, along with two personal guarantees.
- A joint application from all legal heirs.
- Copies of:
  - CNICs of all legal heirs
  - Death certificate of the account holder/beneficiary
  - Account or instrument details
  - Power of Attorney (if applicable)

- Heirship certificate

Please note: The indemnity bond must be signed by all legal heirs without exception.

For unclaimed refund cases exceeding Rs. 100,000/-, the following documents are required:

- Succession certificate issued by NADRA or the concerned court of law
- Death certificate of the deceased
- CNIC copies of the deceased and all legal heirs

**For Branchless Banking Accounts:**

- Submit a formal application requesting a refund, clearly stating the account balance.
- Provide an attested copy of your CNIC.