

# STEPPING INTO 201 THE DIGITAL WORLD 201









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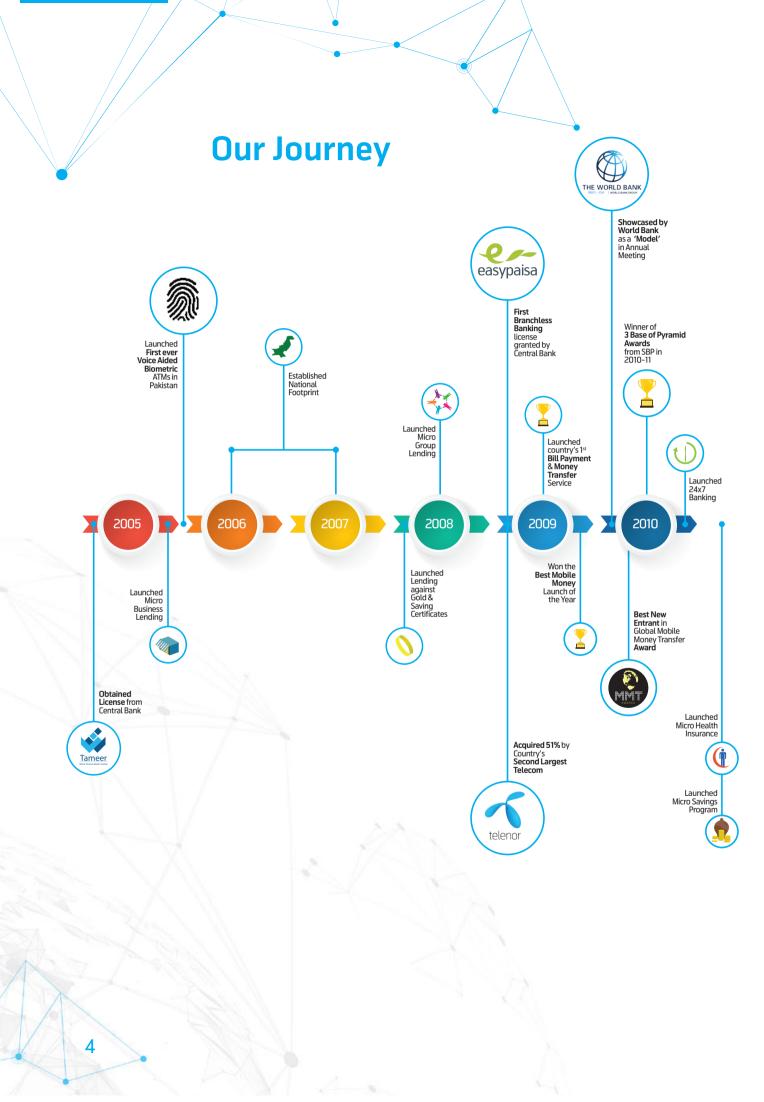
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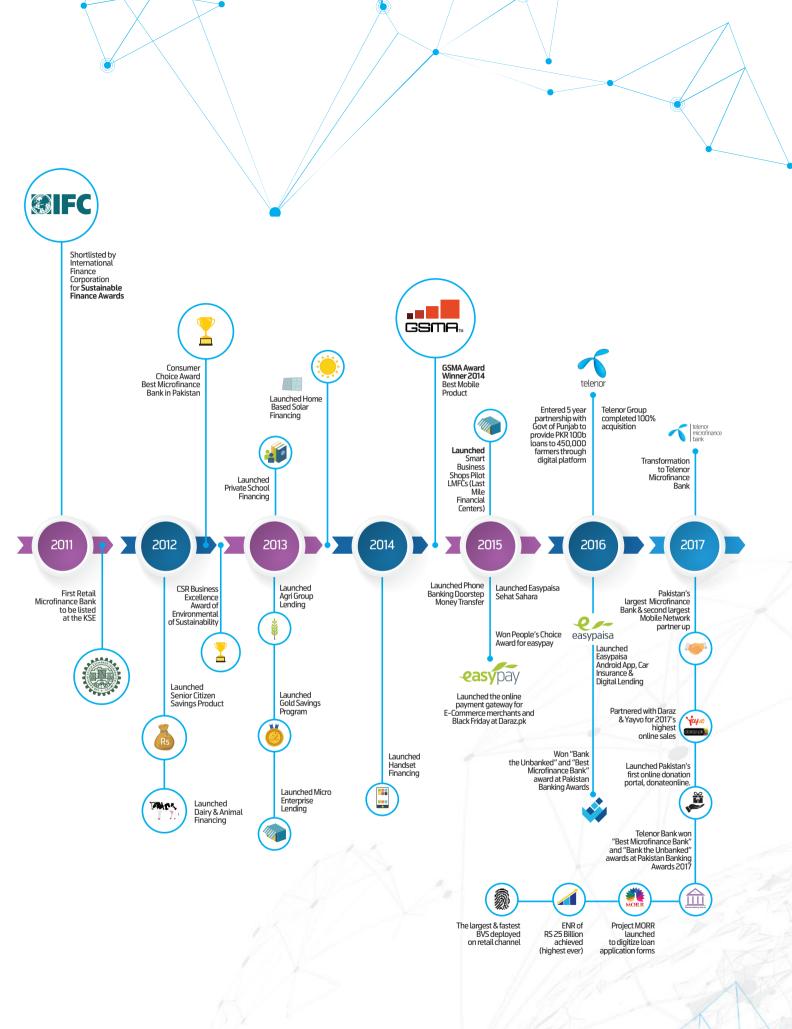
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# About Us

Telenor Microfinance Bank Limited (Formerly Tameer Microfinance Bank Limited) is Pakistan's leading microfinance bank, with over 2.4 million borrowers and more than 120 billion PKR disbursed in loans. In 2009, we launched Pakistan's first mobile banking platform 'Easypaisa', which now has 19.9 million customers. With a distribution network of approximately 119 thousand agents and 178 touchpoints, we have one of the largest footprints nationwide.

We provide microfinance and mobile financial services to the underprivileged and underbanked segment of the society, with an aim to contribute towards empowering societies.





# Vision

Empowering societies by banking the unbanked

# Mission

Providing the unbanked of the world with instant access to relevant, convenient and affordable financial services

# Values

Keep promises, Be inspiring, Make it easy and Be respectful



# Achievements

Best Microfinance Bank – Pakistan Banking Awards 2017 Bank the Unbanked – Pakistan Banking Awards 2017



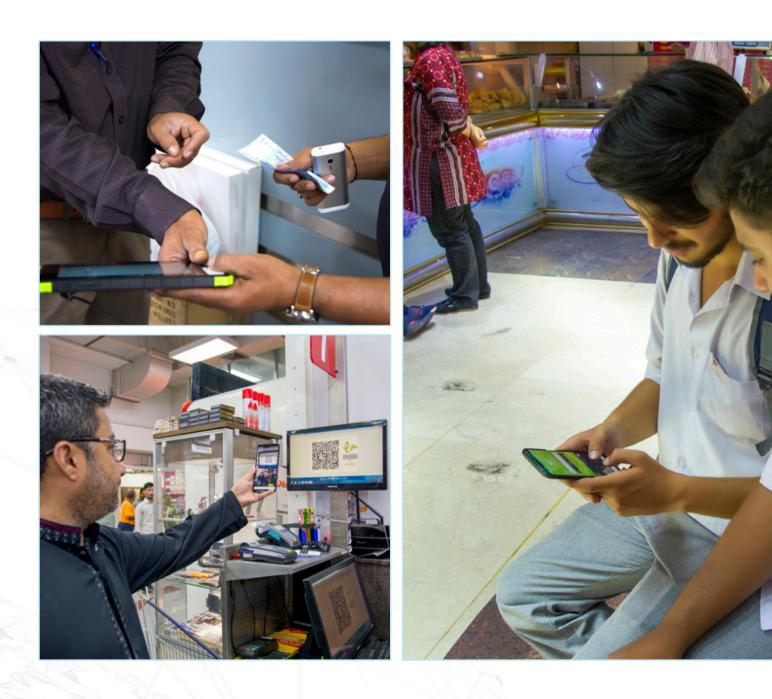
# GSMA Mobile Money Certification

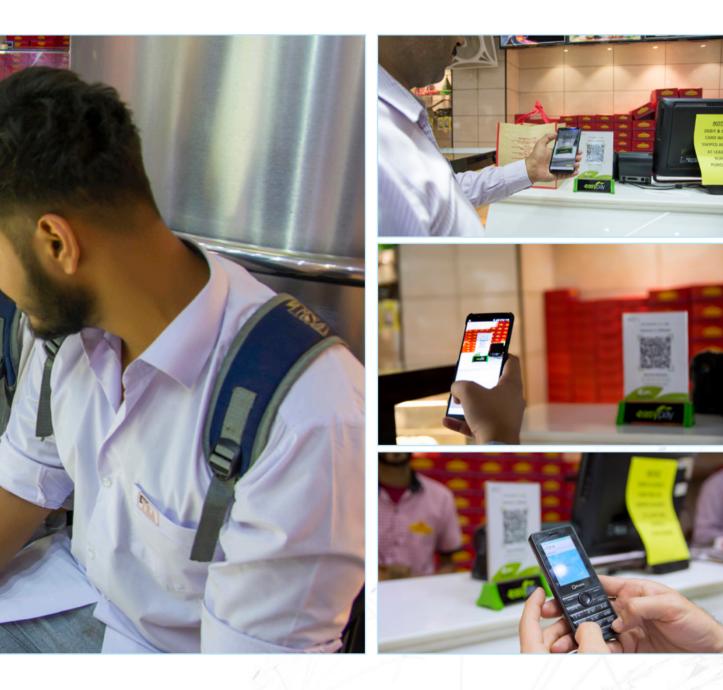


in Pakistan

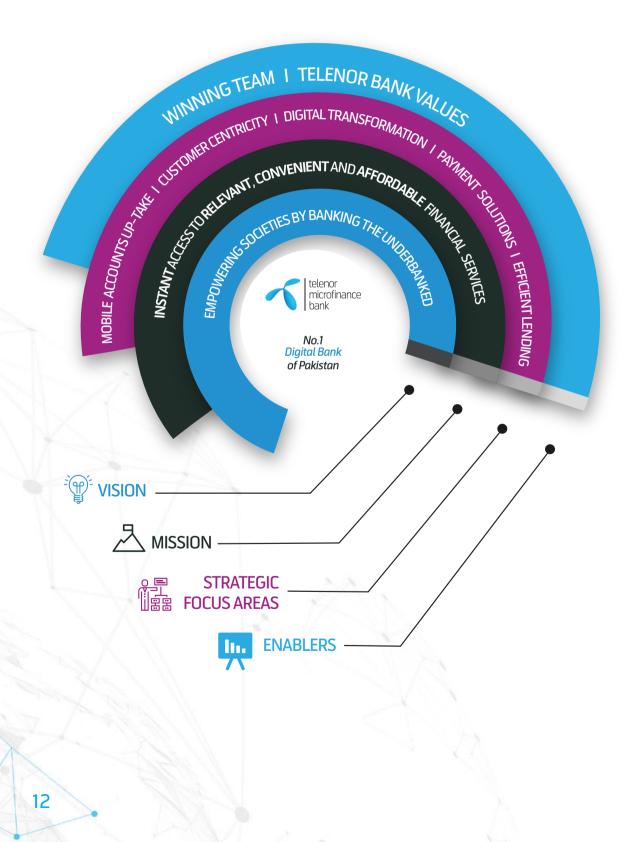


# **Keep Promises**





# **Strategic Pillars**





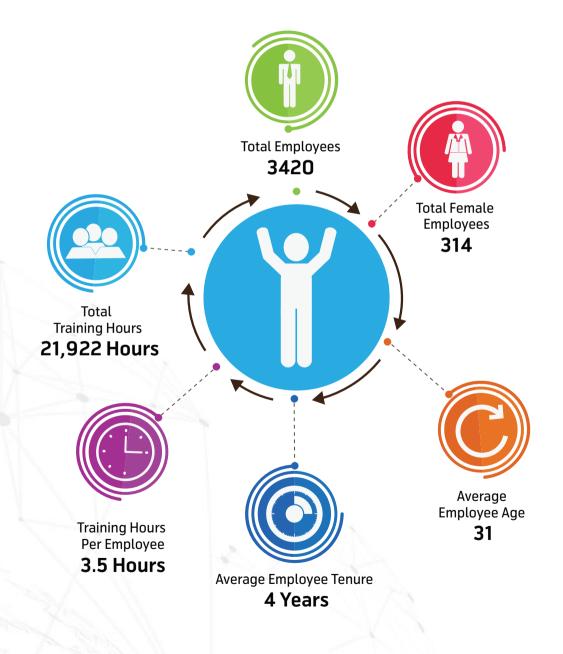


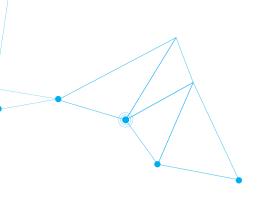
# **Be Inspiring**

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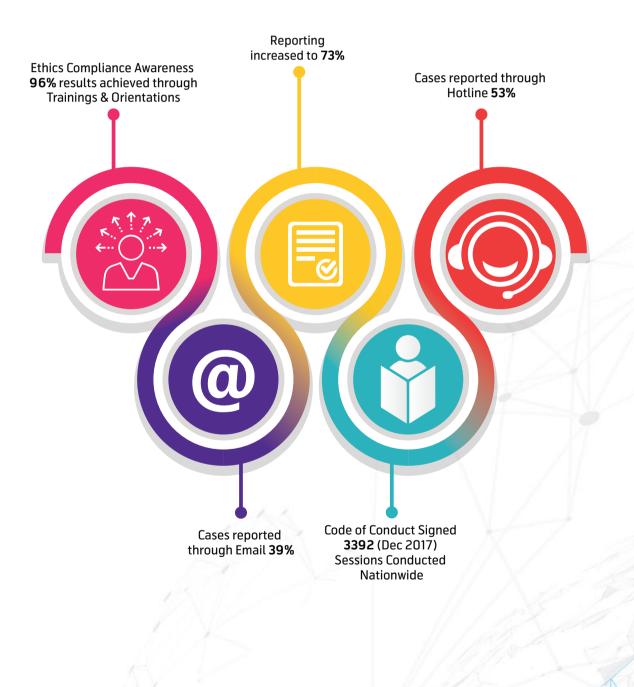
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# **Changing Lives**





# **Ethics Compliance**

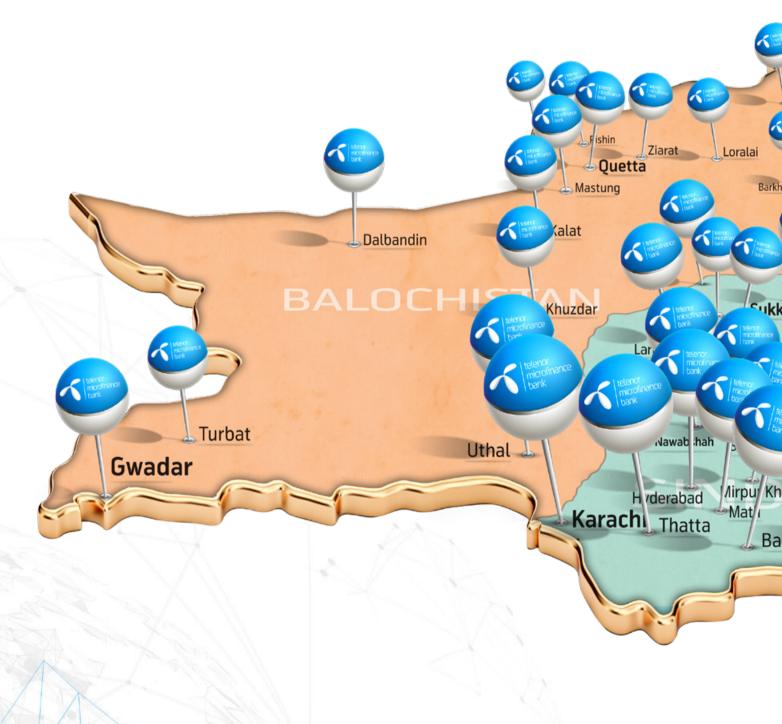


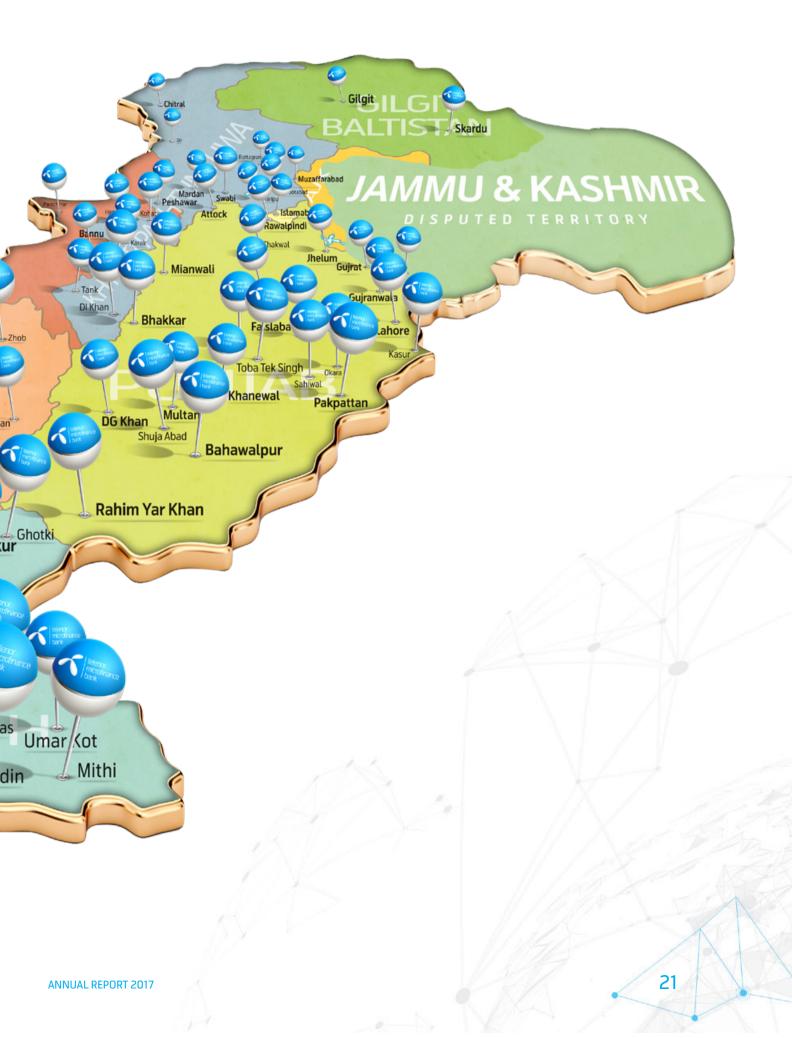


# Make It Easy

# **Reaching Pakistan**

- 178 touchpoints including branches
- Approximately 119 thousand Easypaisa Agents across Pakistan





"I dreamt of establishing my own beauty Salon for years and took multiple beautician courses to gain the necessary skills. However, my dream of becoming an entrepreneur was hampered by financial constraints.



Waiting for a miracle, I heard about Telenor Microfinance Bank's 'Karobar Loan' and decided to shape my

own destiny. I applied for an easy loan worth Rs. 150,000 to start a new life. In no time at all, my business thrived and I paid off my loan within the stipulated time. Now my business has established a name in the market, I have been recognized and awarded a gold medal by the National Beauty and Hair Organization. I'm grateful to Telenor Microfinance Bank for making my dream come true. The loan was instantly processed, released and the repayment process was also convenient. Thank you."- Asifa

"My father passed away due to a cardiac arrest, he was the only breadwinner of our family. His untimely death propelled my family into a serious



predicament, triggered by a host of financial problems. Luckily, my father had purchased a life insurance plan worth Rs. 100,000 from Telenor Microfinance Bank. We claimed the insurance, which the bank processed on priority and released. With that money, I started a general store near my house. The store is frequented by

residents of our neighborhood to purchase item of daily use now. With the sales constantly improving, we are financially stable and look forward to our future with much optimism." – Muhammad Shahbaz

"I left my hometown of Narowal a few years ago to pursue a career as a car driver in Islamabad. I'm the only breadwinner in my family and I used to send money through a bus service that operates between Narowal and Islamabad. My family collected the money from the bus stand every month. Sometimes, the bus





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# **Empowering Societies**

schedule would falter and my parents would have to wait for hours. I was aware of the problem and sought ways to eliminate my parent's suffering. In 2016, I heard about Easypaisa for the first time, a service that could transfer money instantly and my parents could collect it from the nearest Easypaisa shop at their convenience. I subscribed to the service immediately and the rest is history. Now I'm a regular customer and thankful to Easypaisa for bringing much needed respite to my aged parents." – Basit



"I belong to Gujranwala and hold an MBA degree from a reputed university. After completing my degree, I decided to establish a school in my area. However, the cost of setting up a school was out of my reach. I heard about Telenor Microfinance Bank's 'School Financing Loan' and applied. The loan was processed without delay and I received the money soon.

I have started the school for primary classes initially and intend to build on it gradually. I owe it to Telenor Microfinance Bank. My school wouldn't have seen the light of day if it weren't for the School Financing Loan." – Asma

"I am a resident of Orangi Town Karachi, and was working at a garment factory as a tailor. My pay was minimal so I was barely able to meet my family's needs. With the amount of money that I earned from that job, it was becoming impossible to feed 7 hungry mouths, let alone pay for their education.



I learned about Telenor Microfinance

Bank's Enterprise Loan and thought about doing something of my own to improve my financial conditions. I applied for the loan and got it surprisingly easily with a very soft repayment plan. With that amount, I bought sewing machines and started my own tailoring shop.

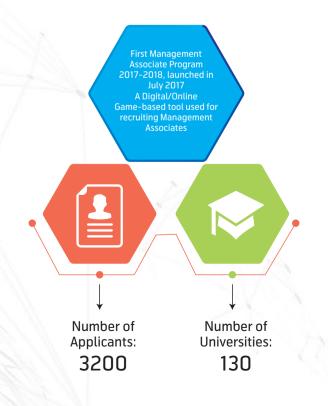
That's when things started improving for me. My business grew and I took another loan from Telenor Bank to set up a fabric shop followed by another shop for sewing accessories. Today, I own three shops and I am very grateful to Telenor Bank for helping me change my life for the better." – Abul Hasan

# **Our Culture**

Employee Engagement Survey



#### Management Associate Program



# Customer Services

Telenor Microfinance Bank has a centralized Complaint Management System where all complaints are received, processed, investigated and resolved on fast track basis. These systems establish self-acting standards that provide a clear understanding of customer queries relating to bank services, products and account management.

This system guarantees high customer satisfaction as it allows us to resolve complaints proficiently by overcoming gaps, employing effective controls and ensuring their strict compliance. To record their suggestions and/or complaints, our customers contact us through multiple channels such as circulars (pasted at branches), at call centres, on our website and through direct interaction.

36,793 direct complaints were resolved successfully in 2017 with an average turnaround time of 3 working days.



# **Be Respectful**

#### Telenor Microfinance Bank Ltd

## **Corporate Information**

### **Board of Directors**

Mr. Petter Borre Furberg	Chairman
Mr. Shahid Mustafa	President & CEO
Mr. Irfan Wahab Khan	Director
Mr. Roar Bjaerum	Director
Mr. Aslam Hayat	Director
Mr. Henning Thronsen	Director
Ms. Uzma Khan	Independent Director

### **People Committee**

Mr. Irfan Wahab Khan

Ms. Uzma Khan

### **Risk Management Committee**

Mr. Roar Bjaerum Mr. Henning Thronsen

### **Audit Committee**

Ms. Uzma Khan Mr. Henning Thronsen Mr. Roar Bjaerum

### **Auditors**

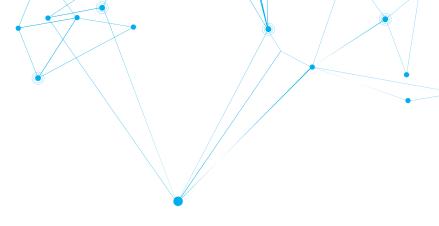
KPMG Taseer Hadi & Co. Chartered Accountants

### Legal Advisors

Haidermota BNR & Co. Barristers & Corporate Consultants

### **Registered Head Office**

Telenor Microfinance Bank Limited (Formerly Tameer Microfinance Bank Limited) A-15, Block 7-8, Central Commercial Area, K.C.H.S. Union, Karachi - 75350, Pakistan Tel: +92-21-111-111-004 Website: http://www.telenorbank.pk



### **Executive Committee**

Shahid Mustafa President & CEO

Asif Javed Chief Operating Officer

Murtaza Ali Chief Financial Officer

Tariq Anwar Chief Risk Officer

Naresh Karia Chief Compliance Officer

Umaima Sohaib Chief People Officer

Shahzad Najam Head of Customer Acquisition

Omar Moeen Malik Head of Digital Payments

Muhammad Yahya Khan Chief Digital Officer & Chief Financial Inclusion Officer

Sana Tariq Chief Legal Officer/Ethics Compliance & Company Secretary

### **Internal Audit Function**

Asad Abbas (Head of Internal Audit)



#### Petter-Børre Furberg

# **Message from the Chairman**

2017 has been a year of tremendous success, growth, and recognition at Telenor Microfinance Bank. Committed to our mission of empowering the Pakistani society, we continued to lead the country's financial transformation with inclusive solutions.

Being the first year of joint operations of branchless banking business (Easypaisa) and microfinance lending business under the new entity Telenor Microfinance Bank Ltd., 2017 was a year of adapting to change and setting new goals and direction. Re-branding activities were successfully completed and operations streamlined.

It gives me great satisfaction that Telenor Microfinance Bank worked tirelessly to promote the digitization of Pakistan's financial landscape by introducing and strengthening its industryfirst initiatives. Having launched the country's first biometric money transfer service earlier to facilitate safe transfers of higher amounts, Telenor Microfinance Bank retained the leadership position in the Over-the-Counter Market Share with more than 49,000 BVS devices including devices sourced from channel partners by the end of FY'17, making it the largest BVS network in Pakistan.

We also moved towards the empowerment and advancement of Pakistan's most important yet neglected sector i.e. agriculture through interestfree credit scheme and digital lending in partnership with the Punjab Agricultural Department under its 'Empowerment of Kissan (farmer) through Digital & Financial Inclusion' initiative. The scheme enables quick and affordable loan processing, streamlining of the underwriting process, and agentassisted mobile accounts processing to help customers in mobile account opening and digital transaction processing.

We developed and promoted a culture of public/private partnerships, creating synergies between financial players to add efficiency, create value, and bring enablement to our collective inclusion efforts. The microfinance lending segment has shown promising growth. The Bank achieved an unprecedented portfolio increase of PKR 9 BN (57%) during FY'17 compared to FY'16, and served customers, while controlling delinquency at 1%.

The year 2017 closed with us initiating upgrading of our branches in terms of infrastructure and equipment to deliver an enhanced customer experience. This is one of some key examples of how the Bank is passionate about diversifying in order to empower the Pakistani masses in all possible ways and achieve its digital and financial inclusion goals.

The Bank won two prestigious awards at Pakistan Banking Awards 2017 in 'Best Microfinance Bank' and 'Bank the Unbanked' categories. The credit ratings were also improved in 2017 with Long Term and Short Term ratings securing A+ and A1 statuses respectively, achieving an overall 'Stable' outlook.



#### Shahid Mustafa

## **Message from the President & CEO**

Pakistan made encouraging socioeconomic progress across all sectors during 2017 as the country's business environment improved to attract increased foreign investment. With sizeable developmental projects on the horizon, Pakistan is looking at an upward trajectory.

Setting benchmarks for the country's banking sector, Telenor Microfinance Bank witnessed extraordinary growth and achieved impressive milestones during 2017 across all of its functional areas. Telenor Microfinance Bank's countrywide agents' network grew to 57.5 thousand, extending quality services to more than 19.9 million customers from all economic tiers, with special focus on financially enabling the underserved segment. Similarly, the services uptake witnessed remarkable upsurge with the number of active mobile accounts currently standing at 6.2 million, which facilitated transactions worth Rs. 684 million during 2017. Telenor Microfinance Bank has also disbursed loans worth Rs. 120 billion so far to extend easy access of finance to

millions of underserved Pakistanis .

The year also marked an extensive transformation for us; where the bank was rebranded as Telenor Microfinance Bank from *Tameer Microfinance Bank* after Telenor Group completed a 100% acquisition. The transformation not only reinforced our goals through integration of Innovation Technologies but also helped us grow, simultaneously enabling us to revolutionize the customers' banking experience.

We strongly believe in the potential of digital technology as the most efficient way forward. Since our inception, we have been the flag bearer of digitalization in the banking sector. Our branchless banking service, 'Easypaisa' has now evolved into a 360 degree digital financial platform, providing a range of financial services ranging from Gilgit to Karachi.

Being a socially conscious business entity, Telenor Microfinance Bank takes very seriously its role of creating value for the society. 'Enabling societies' is a core theme that directs every operation carried out from our platforms and we always have an eye out for the needs of the masses. Our aim is to leverage digital and financial technology to remove barriers that stall socio-economic progress and human development.

Our focus has always been on Colleagues, Customers and Responsible Conduct. We will continue to use our core competencies to strengthen the important economic sectors of the country.

We owe our partners, stakeholders, customers and employees a lot of gratitude as they have been instrumental in us exceeding their expectations. We hope that they will continue their unremitting support to the bank and help us serve the people with added efficacy and enthusiasm forever.

## Six-Year Financial Summary

for the year ended 31 December 2017

	2017	2016	2015	2014	2013	2012
	(Rupees in '000)					
Balance Sheet						
Assets						
Cash and balances with SBP & NBP	3,497,633	3,116,926	1,588,338	1,371,733	1,225,227	730,133
Balances with other banks	4,154,764	2,558,937	1,118,190	717,070	571,006	927,509
Lending to financial institutions	3,368,059	323,215	346,702	-	-	-
Investments	6,767,309	11,568,227	3,784,189	3,775,640	3,471,857	3,604,983
Advances - net of provisions	24,761,653	15,835,248	12,125,628	8,941,759	8,311,128	6,687,865
Operating fixed assets	1,729,560	1,041,611	645,474	556,761	480,237	349,240
Other assets	2,848,790	1,844,687	1,433,577	1,030,330	1,131,244	948,668
Deferred tax asset – net	-	14,795	16,025	-	-	101,466
Total Assets	47,127,768	36,303,646	21,058,123	16,393,293	15,190,699	13,349,864
Liabilities						
Deposits and other accounts	36,664,927	27,829,780	15,678,541	12,261,354	10,627,546	8,371,951
Borrowings	-	-	85,474	239,211	501,280	1,391,257
Subordinated debt	-	-	-	-	989,757	971,886
Other liabilities	5,445,012	3,887,957	1,604,825	1,044,847	854,124	775,513
Deferred tax liabilities	12,034		-	3,960	8,567	-
Total Liabilities	42,121,973	31,717,737	17,368,840	13,549,372	12,981,274	11,510,607
Net Assets	5,005,795	4,585,909	3,689,283	2,843,921	2,209,425	1,839,257
REPRESENTED BY:						
Share capital	1,346,939	1,346,939	1,346,939	1,346,939	1,346,939	1,346,939
Reserves	1,405,571	1,286,756	1,050,952	828,142	641,705	540,611
Accumulated Profit / (Loss)	2,229,020	1,943,880	1,260,896	646,831	205,787	(61,041)
	4,981,530	4,577,575	3,658,787	2,821,912	2,194,431	1,826,509
Deficit on revaluation of assets - net of tax	(911)	(1,527)	(836)	(959)	(1,388)	(55)
Deferred grants	25,176	9,861	31,332	22,968	16,382	12,803
	5,005,795	4,585,909	3,689,283	2,843,921	2,209,425	1,839,257

# Six-Year Financial Summary

### for the year ended 31 December 2017

	2017	2016	2015	2014	2013	2012	
		(Rupees in '000)					
Profit and Loss Statement							
Mark-up / return / interest earned	6,063,887	4,486,604	3,503,342	3,054,770	2,519,124	1,951,549	
Mark-up / return / interest expensed	(1,767,054)	(1,113,495)	(662,922)	(766,186)	(1,035,160)	(773,757)	
Net mark-up / interest income	4,296,833	3,373,109	2,840,420	2,288,584	1,483,964	1,177,792	
Reversal / (provision) against non-performing loans and advances	(217,003)	(66,384)	(43,262)	(26,120)	(11,390)	(11,416)	
Provision for diminution in the value of investments	-	-	-	-	-	-	
Bad debts written off directly	(24,746)	(37,171)	(36,514)	(89,462)	(42,058)	(11,721)	
	(241,749)	(103,555)	(79,776)	(115,582)	(53,448)	(23,137)	
Net mark-up / interest income after provisions	4,055,084	3,269,554	2,760,644	2,173,002	1,430,516	1,154,655	
Non mark-up / interest income							
Fee, commission and brokerage income	8,352,400	1,530,390	1,427,207	1,195,071	876,464	627,838	
Dividend income	-	-	-	-	<u> </u>	-	
Other income	135,108	122,830	166,851	99,164	69,796	91,786	
Total non mark-up / interest income	8,487,508	1,653,220	1,594,058	1,294,235	946,260	719,624	
	12,542,592	4,922,774	4,354,702	3,467,237	2,376,776	1,874,279	
Non mark-up / interest expenses							
Administrative expenses	(11,795,637)	(3,485,207)	(3,045,569)	(2,425,400)	(1,745,878)	(1,353,755)	
Other provisions / write offs	(29,549)	(37,396)	-	(309)	(2,806)	(6,535)	
Other charges	(29,962)	(30,886)	(26,839)	(21,039)	(12,660)	(10,594)	
Total non mark-up / interest expenses	(11,855,148)	(3,553,489)	(3,072,408)	(2,446,748)	(1,761,344)	(1,370,884)	
	687,444	1,369,285	1,282,294	1,020,489	615,432	503,395	
Extraordinary / unusual items	-	199		/-	Xii	1 the	
Profit before taxation	687,444	1,369,285	1,282,294	1,020,489	615,432	503,395	
Tavation	(270 600)	(172 021)		(211 006)	ודדם בככן	(120 056)	
Taxation Profit after taxation	(270,688) <b>416,756</b>	(473,931) <b>895,354</b>	(430,554) <b>851,740</b>	(311,996) <b>708,493</b>	(233,677) <b>381,755</b>	(129,056) <b>374,339</b>	
רוטות מונכו נמגלנוטוו	410,730	090,004	031,740	700,493	301,735	574,559	

## Six-Year Financial Summary

### for the year ended 31 December 2017

	2017	2016	2015	2014	2013	2012
	(Rupees in '000)					
Cashflow Statement - Summary			·			
Cash flow from operating activities	(2,110,729)	11,129,496	682,078	1,814,795	844,795	2,582,647
Cash flow from investing activities	4,071,948	(8,073,713)	56,200	(243,206)	172,497	(3,319,659)
Cash flow from financing activities	15,315	(86,448)	(120,553)	(1,279,019)	(878,700)	619,052
Net increase in cash and cash equivalents	1,976,534	2,969,335	617,725	292,570	138,592	(117,960)
Cash and cash equivalents at beginning of the year	5,675,863	2,706,528	2,088,803	1,796,233	1,657,642	1,775,602
Cash and cash equivalents at end of the year	7,652,397	5,675,863	2,706,528	2,088,803	1,796,234	1,657,642
Financial Ratios:						
Return On Equity (ROE)	8%	20%	23%	25%	17%	20%
Return On Assets (ROA)	1%	2%	4%	4%	3%	3%
Deposits to Liabilities	87%	88%	90%	90%	82%	73%
Advance to Deposit	68%	57%	77%	73%	78%	80%
Borrowing to Liability (%)	0.0%	0.0%	0.5%	2%	11%	21%
Total Asset to Shareholders' Fund	9.41	7.92	5.71	5.76	6.88	7.26
Capital Adequacy ratio (CAR)	19.51%	30.56%	37.00%	64.00%	64.00%	73.00%
Earning Per Share	3.09	6.65	6.32	5.26	2.83	2.78
Other Information:						
Number of Branches	85	74	66	57	49	45
Number of Employees	3,420	3,473	2,520	2,058	1,692	1,495
Number of Borrowers	535,413	385,417	287,285	226,870	197,811	154,973
Number of Depositors	8,122,495	8,573,293	4,958,736	3,841,340	1,643,313	923,963

# **Directors' Report**

I am pleased to present the Directors' Report and audited financial statements of Telenor Microfinance Bank Limited (formerly known as Tameer Microfinance Bank Limited), thereafter referred to in the report as 'the bank', for the year ended December 31, 2017.

### **Performance Review**

2017 marked the first year of joint operations of branchless banking business (Easypaisa) and microfinance lending business, under the new entity Telenor Microfinance Bank Ltd. During the same year, restructuring of processes and organization, and rebranding activities were completed in order to streamline the operations of Telenor Microfinance Bank Ltd. as one entity.

In Compliance to SBP's guidelines and in order to increase the bank's digital footprint, the bank rolled out implementation of about 30,500 BVS devices across its retail channel and retained the leadership position in the Over the Counter Market Share. By the end of FY '17, the bank's digital footprint has crossed 49,000 BVS devices including devices sourced from channel partner, making it the largest BVS network in Pakistan.

On the lending side, the bank achieved an unprecedented portfolio increase of PKR 9 BN during the financial year FY '17, 57% as compared to FY '16, and served an additional 150,000 customers, while controlling delinquency at 1%, despite growth in portfolio.

The bank continues to work towards its vision of financial inclusion and empowering the society. Multiple initiatives were launched in order to improve the outreach to the underserved customers. These initiatives include, but are not limited to the following: pilot launches for digital lending – which will enable quick and affordable loan processing, streamlining of the underwriting process, agent assisted mobile accounts processing - to help customers in mobile account opening and digital transactions processing, and initiation of upgradation of our branches in terms of infrastructure and equipment.

### **Financial Results**

The bank reported Profit before tax (PBT) of PKR 687 MN and Profit after tax (PAT) of PKR 417 MN and also generated PKR 1.977 BN net cash flow during the year. Net markup income of the Bank was reported at PKR 4,297 MN, up by 27% over last year.

PKR in Millions	FY 17	FY 16
Net interest income	4,297	3,373
Net interest income after provisions	4,055	3,270
Advances – Gross	25,003	15,945
Deposits	36,582	27,830
PAR %	1.02%	0.6%

The total asset base of the Bank amounted to PKR 47.127 billion, with an increase of 30% over FY 2016. Cash and Cash equivalents of the bank have also increased by 35% over 2016 to close at PKR 7.625 BN while the net advances grew by 56% over 2016. On the liabilities side, the deposit base of the Bank recorded an increase of PKR 8.83 BN (32%) over December 2016 with CASA% of 50.6%.

### **Transfer to Reserves**

As per the requirements of Microfinance Institution Ordinance, 2001 and the Prudential Regulations for Microfinance Banks issued by the State Bank of Pakistan, the Bank has transferred an amount equivalent to 20% of profit after tax to the statutory reserve (PKR 83.351 million) and 5% of profit after tax to the Depositors' Protection Fund (PKR 35.464 million) during 2017.

### **Capital Adequacy Ratio**

The bank's Capital Adequacy Ratio as on December 31, 2017 was 19.51%.

### Change in Composition in Board of Directors

Casual vacancies occurred during the year 2017 created by the resignations of the directors, these were replaced as follows:

Outgoing Directors	Incoming Directors
Mr. Ali Riaz Chaudhry	Mr. Shahid Mustafa
Ms. Tine Wollebekk	Mr. Petter-Bore Furberg
Mr. Salim Raza	1

### **Holding Company**

During the year Telenor Pakistan B.V. (a joint stock company based in Amsterdam) acquired 50.99% shareholding of the Bank from Telenor Pakistan (Private) Limited. Telenor Microfinance Bank Limited is now the wholly owned subsidiary of Telenor Pakistan B.V. part of Telenor Group. Telenor ASA a listed Telecom company in Norway is the ultimate parent of the Bank.

### **Corporate Governance**

The Board of Directors of the Bank is responsible to the shareholders for the management of the Bank. It acknowledges the responsibility for the system of sound internal controls and is committed to uphold the highest standards of Corporate Governance.

### Statement of Corporate Governance

The Directors are pleased to state that:

- a) The financial statements, prepared by the management of the Bank present fairly its state of affairs, the result of its operations, cash flows and changes in equity.
- b) Proper books of account of the Bank have been maintained.
- c) Appropriate accounting policies have been consistently applied in preparation of financial statements and accounting estimates are based on reasonable and prudent judgment.
- These financial statements have been prepared in d) accordance with approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of the International Financial Reporting Standards (IFRSs) issued by the International Accounting Standards Board (IASB) as are notified under the Companies Ordinance, 1984, the requirements of the Companies Ordinance, 1984, the Microfinance Institutions Ordinance, 2001 and the regulations / directives issued by the SECP and SBP. Wherever the requirements of the Companies Ordinance, 1984, the Microfinance Institutions Ordinance, 2001 or the regulations / directives issued by the SECP and SBP differ with the requirements of IFRSs, the requirements of the Companies Ordinance, 1984, the Microfinance Institutions Ordinance, 2001 or the requirements of the said regulations / directives shall prevail.
- e) The system of internal control is sound in design and has been effectively implemented and monitored. The ultimate responsibility of the effectiveness of internal control system and its monitoring lies with the Board. An Audit Committee has been formed for the purpose that meets periodically and independently throughout the year with the management and also the internal and external auditors to discuss the effectiveness of internal control system and other financial reporting matters. In addition, there are financial forecasts and budgetary control procedures in place, which are reviewed and monitored throughout the year to indicate and evaluate the variances from the budget.
- f) There are no significant doubts upon the bank's ability to continue as a going concern.
- g) During the year, four board meetings were held. These meetings were attended by the directors as under:

Name of Directors	of Directors Designation		Meetings
		Eligible to attend	Attended
Mr. Ali Riaz Chaudhry**	Chief Executive	3	3
Ms. Tine Wollebekk**	Chairperson	2	2
Mr. Roar Bjaerum	Director	4	4
Mr. Salim Raza**	Director	3	3
Mr. Irfan Wahab Khan	Director	4	4
Mr. Henning Thronsen	Director	4	4
Mr. Aslam Hayat	Director	4	4
Ms. Uzma Khan	Director	4	4
Mr. Shahid Mustafa	Chief Executive	1	1
Mr. Petter-Bore Furberg	Chairman	1	1

\*\* These directors resigned during the year.

The following changes have taken place in the Board of Directors during the year ended December 31, 2017:

- Mr. Shahid Mustafa attended the 63rd Board of Directors' (BOD) meeting on 28 November 2017, in place of Mr. Ali Riaz Chaudhry as President and CEO of the Bank. Mr. Ali's resignation was approved in the 62nd BOD Meeting dated 17 August 2017. Furthermore, Mr. Petter Furberg attended 63rd BOD Meeting dated 28 November 2017 and his appointment was approved by SBP on 15th August 2017.
- h) The key information as to operating and financial data of the bank is available in the annual report. The categories and pattern of shareholding as required by the Companies Ordinance, 1984 are also included in the annual report.
- i) No trading was carried out in the shares of the bank during the year by the Directors, Chief Executive Officer, Chief Financial Officer, Company Secretary, Chief Internal Auditor or their spouses and minor children.

#### Audit Committee

The Audit Committee consists of two Non-executive directors, Mr. Roar Bjaerum and Mr. Henning Thronsen and one Independent Director, Ms. Uzma Khan.

# **Credit Rating**

Based on the results for the year ended December 31, 2016, the credit rating company PACRA/JCR VIS has retained the long-term entity rating of Telenor Microfinance Bank Limited (TMBL) to "A+" (Single A Plus) [Previous: "A+"] while maintaining the short-term rating at"A1" (A One)

### **Auditors**

The retiring Auditors Messrs. KPMG Taseer Hadi & Co. Chartered Accountants, being eligible have offered themselves for reappointment in the forthcoming Annual General Meeting. The Audit Committee of the Board has recommended the re appointment of KPMG for the next term.

### Events after Balance Sheet Date

There were no subsequent events reported

### The Pattern of Shareholding

The Pattern of Shareholding as of December 31, 2017 is annexed with this report.

# **Financial Highlights**

Key performance highlights for the last six years are summarized and annexed to this report.

# **Earnings Per Share**

Earnings per share of the bank for the year ended 2017 is 3.09 compared to 6.65 as at end of year 2016.

# **Employee Benefits Schemes**

Value of investments including accrued income of provident and gratuity funds as at December 31, 2017 on the basis of unaudited financial statements are:

Provident Fund	434,223,105
Gratuity Fund	255,453,396

### **Appreciation & Acknowledgment**

We take this opportunity to express our gratitude to our customers and business partners for their continued support and trust. We offer sincere appreciation to the State Bank of Pakistan and the Securities and Exchange Commission of Pakistan for their guidance and cooperation extended to the bank. Finally, we are also thankful to our associates, staff and colleagues for their committed services provided to our valued customers.

On behalf of the Board

**Shahid Mustafa** President / Chief Executive Officer

Petter-Bore Furberg Chairman

Place: Karachi Dated: February 22, 2018

# دائريكرزر پورە:

میلی مائیکروفنانس بینک 2017 ڈائر بیگر کاتیمرہ: جمیں ٹیلی نار مائیکر وفنانس بینک لمیٹڈ (سابقد قتیم مائیکر وفنانس بینک لمیٹڈ ) ہے۔درج ذیل بینک کھاجائے گا، کی سالانہ ڈائر بیگرزر پورٹ اور آ ڈٹ شدہ مالیتن گوشوارے پیش کرتے ہوئے انتہائی مسرت محسوں ہورہی ہے۔

### <u>ڈائریکٹر کی سالاندر پورٹ:</u>

رواں سال کا آغاز اس میتک نے اپنی ٹی پیچان ٹیلی نارمائیکروفنانس میتک کمیٹڈ کے سائے تلے برانچ لیس میتک کما کاروباراور مائیکروفنانس کی فراہمی کا کاروبار سے مشتر کہ آپریشن کے ساتھ کی علاوہ از میں میتک نے دوران سال آپریشن میں ہم آ ہنگی کے حصول کے لئے انتظامی تبدیلیوں اور دی برانڈنگ کا سلسلہ کمل کیا۔

سٹیٹ بینک آف پاکستان (SBP) کے قواعد دضوا ہو کے مطابق اور بینک کاڈیجیٹل دائرہ پھیلانے کی خاطر بینک نے اپنے پورے ریٹیل چیٹل میں لگ بھگ 30.500 ڈیوائسز پڑمل درآ مدکا آغاز کیااوراُوردی کا ؤنٹر

(Over the Counter) مارکیٹ ثیئر میں لیڈرشپ پوزیشن قائم رکھی۔ مالی سال 2017 کے اخترام تک بینک کا ڈیجیٹل دائرہ بڑھرکر BVS 49.000 ڈیوائسز تک پنچ گیا جس میں چینل پارٹرز کی طرف سے شامل کردہ ڈیوائسز بھی بشمول ہیں۔ اس طرح بینک کے پاس پاکستان میں BVS ڈیوائسز کا سب سے بڑانیٹ درک موجود ہے۔

قرضوں کی مدین، بینک نے پہلی مرتبہ مالی سال 2017 میں پورٹ فولیو میں 9ارب روپے کااضافہ دیکھا جو کہ مالی سال 2016 کے مقالے میں %57 تھا، جبکہ اس عرصہ میں 150,000 صارفین کوخدمات فراہم کی گئل اور پورٹ فولیو میں اضافہ کے باوجود قرضوں کی ناد ہندگی کی شرح%1 رہی۔

بینک مالیاتی دائرہ میں زیادہ سے لوگوں کا شال کرنے اور تابی طبقات کو مضبوط کرنے کے اپنے نصب العین پرز درشور سے کام جاری رکھے ہوئے ہے۔ کم مستفید صارفین تک رسائی میں اضافہ کرنے کے لیے مختلف اقدامات اٹھائے گئے ہیں۔ ان اقدا مات میں معاودہ دیگر شال میں؛ ذیکیٹ لطریقے سے قرض دینے کے پائلٹ پردجیک کا آخاز۔ اس سے قرضے فراہم کر استفاد مال میں بھا ہنگی، ایجنٹ کے تعادن سے موباکل اکاؤنٹ کی پراسینگ تا کہ موباکل اکاؤنٹ کھولتے اورڈ بیچیٹل ٹرانزا کیشن پرامس کرنے میں کسٹوم کی مدکی جائے اور افراسٹر کی اور الات سے موال ک

### مالياتي نتائج:

ندکوره سال میں بینک کا منافع قمل از کیس (PBT) 687 ملین رو پے اور بعداز تکس منافع (PAT) 147 ملین رو پے رہااور مالی سال کے دوران 1.977 ارب رو پے کا کیش فلو پیدا کیا گیا ہے بینک کی خالص مارک اپ آمد نی 4.297 ملین رو پے میں جو کہ گزشتہ سال کے مقابلے میں %27 زیادہ ہے۔

ملین رو پے میں	الى ال 17	16 الى الم
نىڭ مارك اپ كى آىلەنى	4,297	3,373
نيٺ مارک اپ آمدنی بعداز پروويز ز	4,055	3,270
مجموعي قرضاجات	25,003	15,945
ۇ يېزىڭ	36,582	27,830
نادہندگی کی شرح (% PAR)	1.02%	0.6%

ینک کے کل اثاثہ جات کی مالیت 127.12 ارب روپے میں ۔جو کہ گزشتہ سال کے مقاطبے میں %30 زیادہ ہے۔ بینک کے کیش اورکیش کے مساوی اثاثہ جات بھی 2016 کے مقاطبے میں %35 بڑھر کر 6.25 ارب پر بند ہوئے جبکہ خالص قرضا جات میں بھی 2016 کے مقاطبے میں %56 اضافہ ہوا قرضہ جات کے حالے سے بینک کی ڈیپازٹ میں 2018 کے مقاطبے میں 3.88 ارب روپے (%32) اضافہ ریکارڈ کیا گیا جس میں «CASR کی شرح \$50.60 تھی۔

### ذخائر کې منتقلي:

مائیکروفنانس ادارے آرڈینس 2001 اوراسٹیٹ بینک آف پاکستان کی طرف سے جاری کردہ مائیکروفنانس بیکوں کے لئے پروڈینشل ریگولیٹز کی قوائد وضوالط کے مطابق بینک نے %20 بعداز تیکس منافع کے برابر میلغ رقم 83.351 ملین روپے قانونی ریز رو میں منتقل کی ہےاور 5 فیصد بعداز ٹیکس کے مساوی رقم 35.464 ملین روپ ڈیپاز ٹرز پر پروٹیکشن فنڈ میں منتقل کی ہے۔

### متحكم مالياتي تناسب:

ييتك كامالياتي سرما بيكا تناسب في مائيكروفنانس بينكاري ضوابط كتحت 31 دسمبر 2016 كم مقاطي مين اس سال 19.51 پر متحكم رہا۔

### بوردْ آف دْائر يكٹر كى ساخت ميں تبديلى:

اس سال کی ڈائر یکٹرز کے استعفوں سے متوقد اسامیاں درج ذیل طور پر کی گیں۔

سبکدوش ہونے دالے ڈائر یکٹرز	ین ڈائر کیڑ
جناب على رياض چو بدرى	جناب پیٹر بورفر برگ
ٹینا دولبک	جناب شام <sup>و</sup> صطفیٰ
جناب سليم رضا	

### ہولڈنگ کمپنی:

مالی سال سے دوران ٹیلی نار پاکستان BV(ایمسٹرڈیم کی جوائنٹ سٹاک کمپنی) نے ٹیلی نار پاکستان (پراوئیوٹ) کمیٹڈ سے بینک کے %50.99 تصص حاصل کرلئے۔ ٹیلی نار مائیکر وفنانس بینک کمیٹڈ اب ٹیلی نارگروپ کی کمپنی ٹیلی نار پاکستان بی دی کا %100 ملکیاتی ذیلی ادارہ ہے۔ ناروے میں رجسٹرڈ ٹیلی کا کمپنی ٹیلی نار ASA بینک کاحتی سربراہ ہے۔

### كار پوريٹ گورننس كى پاسدارى:

مینک کے بورڈ آف ڈائیرکٹرز کے مبیک کے انظام کے لئے صحص یافتگان کے سامنے ذمہدار میں۔ یہ یورڈ اندرونی انضاط کے نظام کے لئے ذمہداری کو سلیم کرتا ہے ادرکار پوریٹ گورنس کے اعلی ترین معیار کو برقرارر کھنے کے لئے مصروف عمل ہے۔

### کار پوریٹ گورننس کے تحت بیان:

ڈائر کیٹرز کار پوریٹ گونٹ کے تحت مطلوبدورج ذیل نقات بمصرت پیش کرتے ہیں۔ ۱۔ بینک کی انتظامی کی طرف سے تیار کردہ مالیاتی گوشوار میں صفانہ طور پر بینک کے معاملات کے صورت حال، سرگر میوں کے نتائج، زیر گردش نفذی اورا یکونی میں تید بلیاں پیش کرتے ہیں۔ ۲۔ بینک کے کھاتوں کا مناسب انتظام رکھا گیا ہے۔ ۳۔ مالیاتی گوشواروں کی تیاری میں مستقبل مناسب کھاند داری کی پالیسوں کا اطلاق کیا گیا ہے۔ نیز کھاند داری کے مالیاتی تخینہ موضوع اور مختاط انداز وں پریٹی ہے۔ ۳۔ مالیاتی گوشواروں کی تیاری میں مستقبل مناسب کھاند داری کی پالیسوں کا اطلاق کیا گیا ہے۔ نیز کھاند داری کے مالیاتی تخینہ موضوع اور مختاط انداز وں پریٹی ہے۔ ۳۔ مالیاتی گوشواروں کی تیاری میں ستقبل مناسب کھاند داری کی پالیسوں کا اطلاق کیا گیا ہے۔ نیز کھاند داری کے مالیاتی تخینہ موضوع اور مختاط انداز وں پریٹی ہے۔ ۳۔ میالیاتی گوشواروں کی تیاری میں ستقبل مناسب کھاند داری کے مطابق تیار کیئے گئے ہیں۔ اس کھاند داری کے معیار میں بیشان میں بیش ان قوامی مالیاتی روز تک کے معیار میں بیشان ہیں بین الاقوامی مالیاتی رپورنگ کے معیار (SBP) ہوں کھاند داری کے معیار کے معیار میں بیشان ہیں بین الاتوامی مالیاتی روز تک کے معیار کی کھاند داری کے معیار کی بیش میں ال قوامی مالیاتی رپورنگ کے معیار کی کھاند داری کے معیار میں بیشان میں بیش میں بیش میں بی کی کی کی معیار (SBP) ہوں ایور ڈری گوشوارے پاکستان میں لاگو منظور کھا تہ داری کے معیار میں بیشان ہیں بیش میں بیش میں بیش کی ہوں کی کی معیار (SBP) ہوں کی کھاند داری کے معیار کے معیار کی معین روز کی کے معارک کی معان داری کے معار یورڈ روز الا اور میں ایور تکی ہوئی ہیں ادا دار ہے آرڈ میں 2001 سیکورٹی ایڈ آ تی کی کی نیں (SBP) اور انٹیٹ بینک آف پاکستان (SBP) کے جاری کردہ قواند اور کی ک (SECP)اوراسٹیٹ بینک آف پاکتان (SBP) کے جاری کردہ قوائط دضواط مرہدایات میں اختلاف در یہ ہواس صورت میں کمپنیز آرڈننس 1984 کی ضروریات مائیکروفنانس کمپنیز آرڈننس SECP یا SECP کے جاری کردہ قوائدا در ضوابط غالب ہو نگے۔

۲ ۔ بینک کے کاروبار جاری وساری رکھنے کی اہلیت پرکوئی قابل ذکرخد شات نہیں ہیں۔

۷\_روال سال کے دوران چار پورڈ کے اجلاس منعقد ہوئے جن میں ڈائر مکٹرز کی شرکت مندرجہ ذیل ہے۔

	اجلاس کی تعداد	عهده	ڈائریکڑز کے نام
شريک	شرکت کےاہل		
3	3	چیف ایگزیکٹو	
2	2	چيئز مين	محتر مه نینا دولبک **
4	4	ڈائریکٹر	جناب روور بحارم
3	3	ڈائر کپٹر	جناب سليم رضا**
4	4	ڈائریکٹر	جناب عرفان وبإب خان
4	4	ڈائر پکٹر	جناب <i>مینگ قر</i> ونسن
4	4	ڈائر پکٹر	جناب الملم حيات
4	4	ڈائر بکٹر	محتر مه عظلی خان
1	1	چيف ايگزيکڻو	جناب ثنابه صطفى
1	1	چير مين	جناب پیٹر بورفر برگ

\*\* پیڈائر یکٹرز گزشتہ سال کے دوران سنتعفی ہو گئے۔

ا ڈپٹ کمیٹی:

روال سال 2017 کے دوران بورڈ آف ڈائر یکٹرز میں مندرجہ ذیل تبدیلیاں واقع ہوئی؛

۔ جناب شاہد مصطفی نے 28 نومبر 2017 کو جناب علی ریاض چوہدری کے متبادل مینک سے صدراور چیف اگیز کیٹوکی حیثیت سے بورڈ آف ڈائر کیٹرز کے 63 ویں اجلاس میں شرکت کی جناب علی ریاض کا استعفیٰ 2017 کو ہونے والے بورڈ آف ڈائر کیٹرز نے 62 ویں اجلاس میں منظور کیا گیا تھا۔ مزید براں جناب پیٹر فربرگ نے 28 نومبر 2017 کو ہونے والے بورڈ آف ڈائر کیٹرز کے 63 ویں اجلاس میں شرکت کی حاکا اگست 2017 کو ان کی منظوری دی تھی۔ ۸۔ بینک کے آپریٹنگ اور مالیاتی اعداد وہ اس سالاندر پورٹ میں شام ہیں۔ بینک صحص داری کی ساخت میں تک بیل میں شرکت کی حکور کی معنوری دی تھی۔ ۹۔ محتر مہلیم رضاح و بیل کی آپریٹنگ اور مالیاتی اعداد وہ ان سالاندر پورٹ میں شامل ہیں۔ بینک صحص داری کی ساخت اور اقدام ہا تحسیکی نیز آرڈینس 1984 بھی اس سالاندر پورٹ کا حصہ ہیں۔ ۹۔ محتر مہلیم رضاح و بیک کی 10 لوگوں تھ میں انٹی میں شام ہیں۔ بینک صحص داری کی ساخت اور اقدام میا تحسیکی نیز آرڈ میل مرضاح و بیک کی 10 لوگوں تھ میں کے مطاور کی بھی ڈیر بیک کے صحص حاصل نہیں کیئے۔ علاوہ از یں اعلیتی تیئر ہولڈر ن 1984 بھی ان سالاندر پورٹ کا حصہ میں۔ ڈائر کیٹرز، چیف ایکن کی 10 لوگوں تھ میں کھی میں تکو میں کے مطاورہ پر کی کے معلادہ از یں اعلیتی تیز ہولڈر ز کے تصور ٹیل اور کی ان کی کار کیڈو میں کے معلادہ ہیں کی معنور کی تھی میں میں کہ کار میں کی معلادہ ہیں کیے معلادہ اور ایل تھ ہولڈ کی تھی کی تان (40) کی بیڈو میٹی کے معلادہ ہیں کیئے میٹر ہولڈر ز کے تصوم ٹیلی نار پا کستان (40) کی ٹیڈو میٹر ک

بینک کی آڈٹ سیٹی دوغیرا میکز کیٹوڈ ائر کیٹرز جناب روور بحارم اور چناب میڈی تھ ونسن اورا کی غیر جانبدارڈ ائر کیٹر محتر مداعظمی خان پر شتمل ہے۔

31 دسمبر 2016 کے اختتامی نتائج کی بنیاد پر PACRA اور JCR-VIS، کر ٹیٹ کی ریٹنا کمپینز نے ٹیلی نارمائیکروفنانس بینک کیٹڈکوطو بلالمدت ریٹنگ و+Aاور منتقرل مدت ریٹنگ وA1 پر برقر اررکھا۔ آ ڈیٹرز: موجوده آذیٹرزمیسرز KPMG تا ثیر بادی اینڈ کو چارٹرڈا کاؤنٹش ریٹائر ہور ہے ہیں۔اوراہیت کی بنیاد پر آئندہ اجلاس عام میں خودکودوبارہ تقرری کے لئے بیش کرتے ہیں۔ پورڈ آڈٹ کمیٹی پرمیسرز KPMG تا ثیر بادی اینڈ کو چارٹرڈا کاؤنٹنس کو بینک کے آ ڈیٹرز کی حیثیت سے دوبارہ تقرری کی سفارش پیش کرتے ہیں۔ ہیلنس شیٹ کی تاریخ کے بعدر دنما ہونے والے واقعات: ہیلنس شیٹ کی تاریخ کے بعد کوئی واقعات رونمانہیں ہوئے۔ حصص داری کا ڈھانچہ: 31 دسمبر 2017 کا صص داری کا ڈھانچاس پورٹ کے ساتھ منسلک ہے۔ مالياتي كاركردگى كى جھلكياں: گزشتہ 6 سالوں کی مالیاتی کارکردگی کی جھلکیاں اس رپورٹ کے ساتھ منسلک ہیں۔ في حصص آمدني: يينك كي آمدني برائ 2017 ص2.5 ہے جبکہ سال 2016 میں بید 6.65 تھا۔ يرويدُنٹ فنڈ اورگريجو پڻ فنڈ کي اسکيميں: ان ننڈ ز کی سرما بیکاری کی مالیت بشمول مجموعی آمد نی مطابق 31 دسمبر 2017 کے غیر آ ڈیٹ شدہ مالیاتی گوشواروں کی بنیاد پردرج ذیل ہے۔ يرويدُندُ 434,223,105 گريچو پڻ فنڈ 255,453,396 قدرشناس اورمقبوليت: یسیسیس ہم اس موقع کا فائد دا ٹھاتے ہوئے اپنے صارفین اور کاروباری شراکت داروں کی منتقل حمایت اور تجرومے کے حاصل ہونے پراظہارتشکر پیژں کرتے ہیں۔ ہم اسٹیٹ بینک آف پاکستان اور سیکور ٹیزاینڈا بخیج کمیشن آف یاکستان کے شکر گزار ہیں کہ انگی مستقبل رہنمائی اور تعاون بینک کے شامل حال رہی۔ہم صارفین کودئی گئی رعز م خدمات کے لئے اپنے ملاز مین کاشکر بیادا کرتے ہیں۔ منجانب بورد آف د اتر يکٹرز: شامد صطفيٰ پیٹر بورفر برگ صدرر چيف ايگزيکٹو آفيسر چيئر ملين كراچى بمقام **22 فروري 2018** بتاريخ

كريد في دينك:

# Auditors' Report to the Members

We have audited the annexed balance sheet of Telenor Microfinance Bank Limited (the "Bank") as at 31 December 2017 and the related profit and loss account, statement of comprehensive income, cash flow statement and statement of changes in equity together with the notes forming part thereof, for the year then ended and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

It is the responsibility of the Bank's management to establish and maintain a system of internal control, and prepare and present the above said statements in conformity with the approved accounting standards and the requirements of the repealed Companies Ordinance, 1984 and the Microfinance Institution Ordinance, 2001. Our responsibility is to express an opinion on these statements based on our audit.

We conducted our audit in accordance with the auditing standards as applicable in Pakistan. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the above said statements are free of any material misstatement. An audit includes examining on a test basis, evidence supporting the amounts and disclosures in the above said statements. An audit also includes assessing the accounting policies and significant estimates made by management, as well as, evaluating the overall presentation of the above said statements. We believe that our audit provides a reasonable basis for our opinion and, after due verification, we report that:

- (a) in our opinion, proper books of account have been kept by the Bank as required by the repealed Companies Ordinance, 1984 and the Microfinance Institutions Ordinance, 2001;
- (b) in our opinion:
- (i) the balance sheet and profit and loss account together with the notes thereon have been drawn up in conformity with the repealed Companies Ordinance, 1984 and the

Microfinance Institution Ordinance, 2001, and are in agreement with the books of account and are further in accordance with accounting policies consistently applied;

- (ii) the expenditure incurred during the year was for the purpose of the Bank's business; and
- (iii) the business conducted, investments made and the expenditure incurred during the year were in accordance with the objects of the Bank;
- (c) in our opinion and to the best of our information and according to the explanations given to us, the balance sheet, profit and loss account, statement of comprehensive income, cash flow statement and statement of changes in equity together with the notes forming part thereof conform with approved accounting standards as applicable in Pakistan, and give the information required by the repealed Companies Ordinance, 1984 and the Microfinance Institutions Ordinance, 2001 in the manner so required and respectively give a true and fair view of the state of the Bank's affairs as at 31 December 2017 and of the profit, its comprehensive income, cash flows and changes in equity for the year then ended; and
- (d) in our opinion zakat deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980), was deducted by the Bank and deposited in the Central Zakat Fund established under section 7 of that Ordinance.

<u>KPMG Taseer Hadi & Co.</u> Chartered Accountants Mazhar Saleem

Dated: March 08, 2018 Place: Karachi

# **Balance Sheet**

as at 31 December 2017

		2017	2016
	Note	(Rupees	in '000)
ASSETS			
Cash and balances with State Bank of Pakistan and National Bank of Pakistan	1		
Balances with other banks	6	3,497,633	3,116,926
Lending to financial institutions	7	4,154,764	2,558,937
Investments	8	3,368,059	323,215
Advances – net of provisions	9	6,767,309	11,568,227
-	10	24,761,653	15,835,248
Operating fixed assets Other assets	11	1,729,560	1,041,611
	12	2,848,790	1,844,687
Deferred tax asset – net	13	-	14,795
Total assets		47,127,768	36,303,646
LIABILITIES			
Deposits and other accounts	14	36,664,927	27,829,780
Borrowings		-	-
Subordinated debt		-	-
Other liabilities	15	5,445,012	3,887,957
Deferred tax liabilities - net	13	12,034	-
Total liabilities		42,121,973	31,717,737
Net assets		5,005,795	4,585,909
			XIV /
REPRESENTED BY			
Share capital	16	1,346,939	1,346,939
Reserves		1,405,571	1,286,756
Accumulated profit		2,229,020	1,943,880
		4,981,530	4,577,575
			7.17
Deficit on revaluation of assets - net of deferred tax	17	(911)	(1,527)
Deferred grants	18	25,176	9,861
		5,005,795	4,585,909
	6.	. /.X:	1 18
MEMORANDUM / OFF BALANCE SHEET ITEMS	19		

### The annexed notes 1 to 40 form an integral part of these financial statements.

President & Chief Executive Officer Chairman

Director

# Profit and Loss Account for the year ended 31 December 2017

	-		
		2017	2016
	Note	(Rupees	in '000)
Mark-up / return / interest earned	20	6,063,887	4,486,604
Mark-up / return / interest expensed	21	(1,767,054)	(1,113,495)
Net mark-up / interest income		4,296,833	3,373,109
Provision against non-performing loans and advances Provision for diminution in the value of investments	10.3	(217,003)	(66,384)
Bad debts written off directly	10.4	(24,746)	(37,171)
		(241,749)	(103,555)
Net mark-up / interest income after provisions		4,055,084	3,269,554
NON MARK UP / NON INTEREST INCOME			
Fee, commission and brokerage income	22	8,352,400	1,530,390
Dividend income		-	-
Other income	23	135,108	122,830
Total non mark-up / non interest income	_	8,487,508	1,653,220
		12,542,592	4,922,774
NON MARK UP / NON INTEREST EXPENSES			
Administrative expenses	24	(11,795,637)	(3,485,207)
Other provisions / write offs	25	(29,549)	(37,396)
Other charges	26	(29,962)	(30,886)
Total non mark-up / non interest expenses		(11,855,148)	(3,553,489)
		687,444	1,369,285
Extraordinary / unusual items		-	-
PROFIT BEFORE TAXATION	-	687,444	1,369,285
Taxation - current	27	(187,365)	(453,569)
- prior	27	(51,272)	(28,897)
- deferred	27	(32,051)	8,535
	22	(270,688)	(473,931)
PROFIT AFTER TAXATION	//~~~~	416,756	895,354
OTHER COMPREHENSIVE INCOME			
Items not to be reclassified to profit and loss account in subse	quent	(12.001)	
periods - net of tax TOTAL COMPREHENSIVE INCOME FOR THE YEAR	NA	(12,801) 403,955	23,434 918,788
		403,955	510,700
Accumulated profit brought forward		1,943,880	1,260,896
Profit available for appropriation		2,347,835	2,179,684
		2,347,033	2,175

# Profit And Loss Account for the year ended 31 December 2017



#### **APPROPRIATIONS:**

Transfer to:			
Statutory reserve		(83,351)	(179,071)
Capital reserve		-	-
Depositors' Protection Fund		(35,464)	(56,733)
Contribution to MSDF / DPF / RMF		-	-
Revenue reserve		-	-
Proposed cash dividend		-	
ACCUMULATED PROFIT CARRIED FORWARD		2,229,020	1,943,880
Earnings per share - Basic and diluted	28	3.09	6.65

The annexed notes 1 to 40 form an integral part of these financial statements.

President & **Chief Executive Officer**  Chairman

Director

# Statement of Comprehensive Income

# for the year ended 31 December 2017

		2017	2016
	Note	(Rupee	es in '000)
Profit after taxation		416,756	895,354
Other Comprehensive Income			
Items not to be reclassified to profit and loss			
account in subsequent periods			
Remeasurement (loss) / gain of defined benefit liability	32.3.4	(18,288)	33,478
Related tax impact	13.2	5,487	(10,044)
		(12,801)	23,434
Comprehensive income for the year transferred to equity		403,955	918,788
		,	
Component of comprehensive income for the year not transferred to			
equity			
Surplus / deficit on revaluation of 'available for sale' investments		881	(970)
Related tax impact	13.2	(265)	279
		616	(691)
		0.0	(001)
Total comprehensive income for the year		404,571	918,097
rotat comprehensive income for the year			

The annexed notes 1 to 40 form an integral part of these financial statements.

President & Chief Executive Officer Chairman

Director

# **Statement of Changes in Equity**

for the year ended 31 December 2017

	Capital reserves					
	Share capital	Share premium	Statutory reserve	Depositor's Protection Fund	Accumulated profit	Total
			(Rupee	es in '000)		
Balance as at 1 January 2016	1,346,939	343,469	540,059	167,424	1,260,896	3,658,787
Total comprehensive income for the year						
Profit after tax for the year	-	-	-	-	895,354	895,354
Other comprehensive income - net of tax	_	-	-	_	23,434	23,434
	-	-	-	-	918,788	918,788
Transfer to statutory reserve	-	-	179,071	-	(179,071)	-
Transfer to Depositors' Protection Fund						
- 5% of the profit after tax	_	_	-	44,768	(44,768)	-
- return on investment - net of tax	-	-	-	11,965	(11,965)	-
	-	-	-	56,733	56,733	-
Balance as at 31 December 2016	1,346,939	343,469	719,130	224,157	1,943,880	4,577,575
Total comprehensive income for the year						
Profit after tax for the year	-	-	_	-	416,756	416,756
Other comprehensive income - net of tax	_	-	-	_	(12,801)	(12,801)
					403,955	403,955
Transfer to statutory reserve	-	-	83,351	-	(83,351)	-
Transfer to Depositors' Protection Fund						
- 5% of the profit after tax	-	-	-	20,838	(20,838)	-
- return on investment - net of tax	-	-	-	14,626	(14,626)	-
	-	-	-	35,464	(35,464)	-
Balance as at 31 December 2017	1,346,939	343,469	802,481	259,621	2,229,020	4,981,530
	100	285	16.	/	1	18

The annexed notes 1 to 40 form an integral part of these financial statements.

President & Chief Executive Officer Director

# **Cash Flow Statement**

for the year ended 31 December 2017

		2017	2016
	Note	(Rupees in '	000)
CASH FLOW FROM OPERATING ACTIVITIES			
Profit before taxation		687,444	1,369,285
Adjustments for non cash items			
Depreciation	24	403,792	181,436
Amortisation	24	24,224	26,389
Finance charges on leased assets	24	-	676
Provision against non-performing loans and advances	10.3	217,003	66,384
Bad debts written off directly	10.4	24,746	37,171
Provision for gratuity	24	228,898	40,324
Other provisions		29,549	37,396
Amortisation of discount on available for sale investments	20	(383,499)	(312,003)
Grant income	23	-	(21,471)
Gain on sale of operating fixed assets	23	(9,899)	(3,254)
		534,814	53,048
Decrease / (increase) in operating assets			
Lending to financial institutions		(3,044,844)	23,487
Advances		(9,168,154)	(3,813,175)
Other assets (excluding advance taxation)		(1,011,055)	(409,271)
		(13,224,053)	(4,198,959)
In an end of the second data the ball of the			
Increase in operating liabilities Deposits and other accounts		8,835,147	12,274,522
Other liabilities (excluding current taxation)	L	1,533,645 10,368,792	2,175,639 14,450,161
		10,500,752	14,450,101
Income tax paid		(270,656)	(504,996)
Payment against defined benefit plan	_	(207,070)	(39,043)
Net cash (used in) / inflows from operating activities		(2,110,729)	11,129,496
CASH FLOW FROM INVESTING ACTIVITIES			
Investments in available-for-sale securities		(38,288,304)	(36,281,934)
Investments in operating fixed assets		(1,141,580)	(611,601)
Proceeds from redemption of available-for-sale securities		43,473,599	28,808,929
Sale proceeds from disposal of operating fixed assets		28,233	10,893
Net cash inflows from / (used in) investing activities		4,071,948	(8,073,713)
CASH FLOW FROM FINANCING ACTIVITIES			
Grant received	N.N.	15,315	-
Borrowings from financial institutions	1	-	(85,474)
Payments of lease obligation		-	(974)
Net cash inflows from / (used in) financing activities		15,315	(86,448)
Net increase in cash and cash equivalents	~	1,976,534	2,969,335
Cash and cash equivalents at beginning of the year		5,675,863	2,706,528
Cash and cash equivalents at end of the year	29	7,652,397	5,675,863

The annexed notes 1 to 40 form an integral part of these financial statements.

President & Cheif Executive Officer Chairman

Director

Director

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for the year ended 31 December 2017

#### 1. STATUS AND NATURE OF BUSINESS

Telenor Microfinance Bank Limited, (formerly Tameer Microfinance Bank Ltd.) (The Bank) was incorporated in Pakistan on 01 August 2005 as a public limited company under the Companies Ordinance, 1984. The Bank obtained Microfinance banking license from the State Bank of Pakistan (SBP) on 05 August 2005 to operate on a nationwide basis and received the certificate of commencement of business from the Securities and Exchange Commission of Pakistan (SECP) on 05 September 2005. The Bank is a subsidiary of Telenor Pakistan B.V. a joint stock company based in Amsterdam (the Holding Company) which owns 99.99% shareholding in the Bank as at 31 December 2017 (31 December 2016: 49%). The Bank's registered office is situated at 15-A, Block 7 & 8, KCHS Union, Karachi. The Bank's principal business is to provide Microfinance banking and related services to the poor and underserved segment of the society with a view to alleviate poverty under the Microfinance Institutions Ordinance, 2001. In 2009, the Bank also started Branchless Banking services with Telenor Pakistan (Private) Limited (former holding company) under the Branchless Banking license from the SBP. As at 31 December 2017, the Bank has 85 branches (2016: 74) in operation across all provinces of Pakistan.

During the year, Telenor Pakistan B.V. a joint stock company based in Amsterdam acquired 50.99% shareholding of the Bank from Telenor Pakistan (Private) Limited. The credit rating companies PACRA and JCR-VIS maintained the long-term entity rating of the Bank at "A+" and short term rating at "A1" as of 28 April 2017.

#### 2. BASIS OF PRESENTATION

These financial statements have been prepared in compliance with the format as prescribed under the Banking Surveillance Department (BSD) Circular No. 11 dated 30 December 2003 issued by the SBP.

#### 3. STATEMENT OF COMPLIANCE

- **3.1** These financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of the International Financial Reporting Standards (IFRSs) issued by the International Accounting Standards Board (IASB) as are notified under the Companies Ordinance, 1984, the requirements of the Companies Ordinance, 1984, the provisions of and directives issued under the requirements of the Companies Ordinance Institutions Ordinance, 2001, and the directives issued by the SECP and SBP. Wherever the requirements of the Companies Ordinance, 1984, the requirements of IFRSs, the requirements of the Companies Ordinance, 2001, and the directives issued by the SECP and SBP. differ with the requirements of IFRSs, the requirements of the Companies Ordinance, 1984, the Microfinance Institutions Ordinance, 2001, or the requirements of the said directives shall prevail.
- 3.2 The Companies Ordinance, 1984 was repealed by enactment of the Companies Act, 2017 on 30 May 2017. The circular no. 23/2017 dated 04 October 2017 of SECP has clarified that all those companies whose financial year closes on or before 31 December 2017 can prepare financial statements in accordance with the repealed Companies Ordinance, 1984.
- **3.3** The SBP vide BSD Circular No. 10, dated 26 August 2002 has deferred the applicability of the International Accounting Standard (IAS) 39, "Financial Instruments: Recognition and Measurement" and IAS 40, "Investment Property" for banking companies till further instructions. Further, the SECP vide its SRO 633 (I)/ 2014, dated 10 July 2014 has deferred the applicability of International Accounting Standard (IAS) 39, "Financial Instruments: Recognition and Measurement", IAS 40, "Investment Property" and International Financial Reporting Standard (IFRS) 7, "Financial Instruments: Disclosures" for banking companies till further instructions. Accordingly, the requirements of these standards have not been considered in the preparation of these financial statements. However, investments have been classified and valued in accordance with the requirements prescribed by SBP through various circulars /regulations.

#### 4. BASIS OF MEASUREMENT

#### 4.1 Accounting convention

These financial statements have been prepared under historical cost convention except for available-for-sale investments which are measured at fair value.

#### 4.2 Functional and presentation currency

These financial statements have been presented in Pakistani Rupees, which is the Bank's functional and presentation currency.

#### for the year ended 31 December 2017

#### 5. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies applied in the preparation of these financial statements are set out below. These have been consistently applied to all the years presented.

# 5.1 Standards, interpretations and amendments to published approved accounting standards that became effective in the current year

There are certain new and amended standards, interpretations and amendments that are mandatory for the Bank's accounting periods beginning on or after 1<sup>st</sup> January, 2017 but are considered not to be relevant or do not have any significant effect on the Bank's operations and therefore not detailed in these financial statements.

#### 5.2 Standards, interpretations and amendments to published approved accounting standards that are not yet effective

The following standards, amendments and interpretations of approved accounting standards will be effective for accounting periods beginning on or after 01 January, 2018:

- Classification and measurement of Share Based Payment transactions amendments to IFRS 2 Share-based Payment clarify the accounting for certain types of arrangements and are effective for annual periods beginning on or after O1 January 2018. The amendments cover three accounting areas (a) measurement of cash-settled share-based payments; (b) classification of share-based payments settled net of tax withholdings; and (c) accounting for a modification of a share-based payment from cash-settled to equity-settled. The new requirements could affect the classification and/ or measurement of these arrangements and potentially the timing and amount of expense recognized for new and outstanding awards. The amendments are not likely to have an impact on Bank's financial statements.
- Annual Improvements to IFRSs 2014-2016 Cycle [Amendments to IAS 28 'Investments in Associates and Joint Ventures'] (effective for annual periods beginning on or after 01 January 2018) clarifies that a venture capital organization and other similar entities may elect to measure investments in associates and joint ventures at fair value through profit or loss, for each associate or joint venture separately at the time of initial recognition of investment. Furthermore, similar election is available to non-investment entity that has an interest in an associate or joint venture that is an investment entity, when applying the equity method, to retain the fair value measurement applied by that investment entity associate or joint venture's interests in subsidiaries. This election is made separately for each investment entity associate or joint venture. The amendments are not likely to have an impact on Bank's financial statements.
- IFRIC 22 'Foreign Currency Transactions and Advance Consideration' (effective for annual periods beginning on or after 01 January 2018) clarifies which date should be used for translation when a foreign currency transaction involves payment or receipt in advance of the item it relates to. The related item is translated using the exchange rate on the date the advance foreign currency is received or paid and the prepayment or deferred income is recognized. The date of the transaction for the purpose of determining the exchange rate to use on initial recognition of the related asset, expense or income (or part of it) would remain the date on which receipt of payment from advance consideration was recognized. If there are multiple payments or receipts in advance, the entity shall determine a date of the transaction for each payment or receipt of advance consideration. The application of interpretation is not likely to have an impact on Bank's financial statements.
- IFRIC 23 'Uncertainty over Income Tax Treatments' (effective for annual periods beginning on or after 01 January 2019) clarifies the accounting for income tax when there is uncertainty over income tax treatments under IAS 12. The interpretation requires the uncertainty over tax treatment be reflected in the measurement of current and deferred tax. The application of interpretation is not likely to have impact on Bank's financial statements.
- IFRS 15 'Revenue from contracts with customers' (effective for annual periods beginning on or after 01 July 2018). IFRS 15
   establishes a comprehensive framework for determining whether, how much and when revenue is recognized. It replaces
   existing revenue recognition guidance, including IAS 18 'Revenue', IAS 11 'Construction Contracts' and IFRIC 13 'Customer
   Loyalty Programmes'. The Bank is currently in the process of analyzing the potential impact of changes required in
   revenue recognition policies on adoption of the standard.

for the year ended 31 December 2017

- IFRS 9 'Financial Instruments' and amendment Prepayment Features with Negative Compensation (effective for annual periods beginning on or after 01 July 2018 and 01 January 2019 respectively). IFRS 9 replaces the existing guidance in IAS 39 Financial Instruments: Recognition and Measurement. IFRS 9 includes revised guidance on the classification and measurement of financial instruments, a new expected credit loss model for calculating impairment on financial assets, and new general hedge accounting requirements. It also carries forward the guidance on recognition and derecognition of financial instruments from IAS 39. The Bank is currently awaiting instructions from SBP as applicability of IAS 39 was deferred by SBP till further instructions.
- Amendment to IAS 28 'Investments in Associates and Joint Ventures' Long term interests in Associates and Joint Ventures (effective for annual periods beginning on or after O1 January 2019). An amendment to IAS 28 Investments in Associates and Joint Ventures will affect companies that finance such entities with preference shares or with loans for which repayment is not expected in the foreseeable future (referred to as long-term interests or 'LTI'). The amendment and accompanying example state that LTI are in the scope of both IFRS 9 and IAS 28 and explain the annual sequence in which both standards are to be applied. The amendment is not likely to have an impact on the Bank's financial statements.

Annual Improvements to IFRS Standards 2015–2017 Cycle. The improvements address amendments to following approved accounting standards:

- IFRS 3 Business Combinations and IFRS 11 Joint Arrangements the amendment aims to clarify the accounting treatment when a company increases its interest in a joint operation that meets the definition of a business. A company remeasures its previously held interest in a joint operation when it obtains control of the business. A company does not remeasure its previously held interest in a joint operation when it obtains joint control of the business.
- IAS 12 Income Taxes the amendment clarify that all income tax consequences of dividends (including payments on financial instruments classified as equity) are recognized consistently with the transaction that generates the distributable profits.
- IAS 23 Borrowing Costs, the amendment clarifies that a company treats as part of general borrowings any borrowing originally made to develop an asset when the asset is ready for its intended use or sale.

The above amendments are not likely to have an impact on the Bank's financial statements.

In addition, the Companies Act, 2017 was enacted on 30 May 2017 and according to circular referred to in note 3.2, for financial statements purposes would be applicable to financial statements for periods after 01 January 2018. The Companies Act, 2017 would result in additional disclosures and certain changes in the financial statements presentation.

#### 5.3 Cash and cash equivalents

These include cash in hand, balances with SBP and National Bank of Pakistan (NBP) and balances with other banks. These are carried at cost in the balance sheet.

#### 5.4 Lendings to financial institutions

Lendings includes term lendings and unsecured lendings to financial institutions. These are stated net of provision, if any.

#### 5.5 Investments

The investments of the Bank, upon initial recognition, are classified as held-for-trading, held-to-maturity or available-for-sale, as appropriate.

Investments (other than held-for-trading) are initially measured at fair value plus transaction costs associated with the investments. Held-for-trading investments are initially measured at fair value and transaction costs are expensed out in the profit and loss account.

#### for the year ended 31 December 2017

Purchase and sale of investments that require delivery within the time frame established by regulation or market convention are recognised at the trade date, which is the date the Bank commits to purchase or sell the investment.

#### Held-for-trading

These represent securities, which are either acquired for the purpose of generating profit from short-term fluctuations in prices or dealer's margin or are securities included in the portfolio in which a pattern of short-term profit making exists. After initial measurement, such investments are carried at fair value and the surplus / (deficit) arising as a result of revaluation is taken to profit and loss account.

#### Held-to-maturity

These are securities with fixed or determinable payments and fixed maturities which the Bank has the intention and ability to hold till maturity. After initial measurement, such investments are carried at amortised cost.

#### Available-for-sale

These are investments which do not fall under the held-for-trading and held-to-maturity categories. After initial measurement, such investments are measured at fair value. The surplus / (deficit) arising on revaluation is shown in the balance sheet below equity which is taken to the profit and loss account when actually realised upon disposal.

Premium or discount on securities classified as available-for-sale and held-to-maturity is amortised using effective interest method and taken to the profit and loss account.

Provision for impairment in the value of equity securities is made after considering objective evidence of impairment as a result of one or more events that may have an impact on the estimated future cash flows of these investments. A significant or prolonged decline in the value of security is also considered as an objective evidence of impairment. Provision for diminution in the value of debt securities is made as per the Prudential Regulations. In the event of impairment of available for sale securities, the cumulative loss that had been recognized directly in surplus on revaluation of securities on the balance sheet below equity is thereof removed and recognized in the profit and loss account.

#### 5.6 Advances

Advances are stated net of specific and general provisions which are determined on the basis of the Prudential Regulations for Microfinance Banks issued by SBP. Advances are written off according to the Prudential Regulations or when there is no realistic prospect of recovery. These regulations prescribe a time based criteria for classification of non-performing advances into the following categories:

a) Other Assets Especially Mentioned (OAEM)

These are advances in arrears (payment / instalments overdue) of 30 days or more but less than 60 days.

b) Substandard

These are advances in arrears (payment / instalments overdue) for 60 days or more but less than 90 days.

c) Doubtful

These are advances in arrears (payment / instalments overdue) for 90 days or more but less than 180 days.

d) Loss

These are advances in arrears (payment / instalments overdue) for 180 days or more.

### for the year ended 31 December 2017

These are advances in arrears (payment / instalments overdue) for 180 days or more.

In addition the Bank maintains a watch list of all accounts delinquent by 5 - 29 days. However, such accounts are not treated as non-performing for the purpose of classification / provisioning.

In accordance with the Regulations, the Bank maintains specific provision for potential loan losses for all nonperforming advances as follows:

OAEM	Nil
Substandard	25% of outstanding principal net of cash collaterals and gold (ornaments and bullion realizable without recourse to a Court of Law.
Doubtful	50% of outstanding principal net of cash collaterals and gold (ornaments and bullion realizable without recourse to a Court of Law.
Loss	100% of outstanding principal net of cash collaterals and gold (ornaments and bullion) realizable without recourse to a Court of Law.

In addition, a general provision is made in accordance with the requirements of the Prudential Regulations for Microfinance Banks issued by SBP equivalent to 1% of the net outstanding balance (advances net of specific provisions) for potential loan losses.

Non-performing advances are written off one month after the loan is classified as "Loss". However, the Bank continues its efforts for recovery of the written off balances.

Under exceptional circumstances management reschedules repayment terms for clients who have suffered catastrophic events and who appear willing and able to fully repay their loans. The classification made as per Regulation is not changed due to such rescheduling.

#### 5.7 Operating fixed assets

#### 5.7.1 Property and equipment

#### a) Owned

These are stated at cost less accumulated depreciation and impairment (if any). Cost includes expenditure that are directly attributable to the acquisition of items. Depreciation is charged using the straight-line basis over the estimated useful lives of assets. Full month's depreciation is charged in the month of addition and no depreciation is charged for the month in which the disposal is made. The residual value, depreciation methods and useful lives are reviewed and adjusted (if appropriate) at each balance sheet date. Gains and losses on disposal of assets are determined by comparing the sale proceeds with the carrying amount are included in the profit and loss account. Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Bank and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to the profit and loss account. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

b)

Leased

Leases in terms of which the Bank assumes substantially all the risks and rewards of ownership are classified as assets subject to finance lease. These are stated at amounts equal to the lower of their fair value and the present value of minimum lease payments at inception of the lease, less accumulated depreciation and impairment (if any). Financial charges are allocated over the period of the lease term so as to provide a constant periodic rate of financial charge on the outstanding liability. Depreciation is charged on the basis similar to owned assets.

for the year ended 31 December 2017

#### 5.7.2 Capital work-in-progress

All expenditure connected with specific assets incurred during installation and development period are carried under capital work in progress. These are transferred to specific assets as and when these are available for use. Capital work in progress is stated at cost less accumulated impairment losses, if any.

#### 5.7.3 Intangible assets

Intangible assets with a definite useful life are stated at cost less accumulated amortisation and impairment (if any). These are amortised from the month, when these assets are available for use, using the straight-line method, whereby the cost of the intangible asset is amortised on the basis of the estimated useful life over which economic benefits are expected to flow to the Bank. The residual value, useful life and amortisation method is reviewed and adjusted, if appropriate, at each balance sheet date.

#### 5.8 Impairment

#### 5.8.1 Non-financial assets (except for deferred tax assets)

The Bank assesses at the end of each reporting period whether there is any indication that non-financial assets except deferred tax assets may be impaired. If such indication exists, the carrying amounts of such assets are reviewed to assess whether they are recorded in excess of their recoverable amount. Where carrying values exceed the respective recoverable amount, assets are written down to their recoverable amounts and the resulting impairment loss is recognized in profit and loss account. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use.

Where impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised recoverable amount but limited to the extent of the amount which would have been determined had there been no impairment. Reversal of impairment loss is recognized as income.

#### 5.8.2 Financial assets

A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of the asset.

An impairment loss in respect of a financial asset measured at amortized cost is calculated as the difference between its carrying amount, and the present value of the estimated future cash flows discounted at the original effective interest rate.

Individually significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics. All impairment losses are recognized in profit or loss.

An impairment loss is reversed if the reversal can be related objectively to an event occurring after the impairment loss was recognized. For financial assets measured at amortized cost reversal is recognized in profit or loss.

#### 5.9 Financial instruments

5.9.1

#### Financial assets and financial liabilities

All financial assets and financial liabilities are recognised at the time when the Bank becomes a party to the contractual provisions of the instrument. At the time of initial recognition, all the financial assets and financial liabilities are measured at cost, which is the fair value of the consideration given or received for it. Subsequently, these are stated at their nominal values as reduced by appropriate allowances for estimated irrecoverable amounts, if any. All the financial assets are derecognised at the time when the Bank loses control of the contractual rights that comprise the financial assets. All financial liabilities are derecognised at the time when they are extinguished i.e. when the obligation specified in the contract is discharged, cancelled, or expired. Any gain or loss on derecognition of financial assets and financial liabilities is taken to profit and loss account.

for the year ended 31 December 2017

#### 5.9.2 Off setting

Financial assets and financial liabilities are off-set and the net amount is reported in the balance sheet when there is a legally enforceable right to off-set the recognised amounts and the Bank intends to settle either on a net basis, or to realise the assets and to settle the liabilities simultaneously.

Income and expenses are presented on a net basis only when permitted by the approved accounting standards, or for gains and losses arising from a group of similar transactions.

#### 5.10 Derivative financial instruments

These are initially recognised at fair value on the date on which the derivative contract is entered into and are subsequently re-measured at fair value using appropriate valuation techniques. All derivative financial instruments are carried as assets when fair value is positive and liabilities when fair value is negative. Any change in the fair value of derivative financial instruments is taken to the profit and loss account.

#### 5.11 Sale of securities under repurchase obligation

Securities sold with a simultaneous commitment to repurchase at a specified future date (repos) continue to be recognised in the balance sheet and are measured in accordance with accounting policies for investments. Amounts received under these agreements are recorded as repurchase agreement borrowings. The difference between sale and repurchase price is amortised as expense over the term of the repo agreement.

#### 5.12 Provisions

Provisions are recognised when the Bank has a legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation and a reliable estimate of the amount can be made. Provisions are reviewed at each balance sheet date and are adjusted to reflect the current best estimates.

#### 5.13 Grant

The grant related to an asset is recognised in the balance sheet initially as deferred income when there is reasonable certainty that it will be received and that the Bank will comply with the conditions attached to it. Grants that compensate the Bank for expenses incurred are recognised as revenue in the profit and loss account on a systematic basis in the same period in which the expenses are incurred. Grants that compensate the Bank for the profit and loss account on a systematic basis over the useful life of the asset acquired from grant proceeds.

#### 5.14 Staff retirement benefits

#### Defined benefit plan

The Bank operates a funded gratuity scheme for its eligible permanent and contractual employees. Provision is made annually on the basis of actuarial recommendations based on projected unit credit method. Qualifying service period is five years. Remeasurement gain/loss is recognized in statement of comprehensive income in the year in which they arise.

#### Defined contribution plan

The Bank also operates a recognised provident fund scheme for its eligible employees. Equal monthly contributions are made, both by the Bank and the employees, to the Fund at the rate of 10% of the basic salary.

#### for the year ended 31 December 2017

#### 5.15 Revenue recognition

- Mark-up / interest / return on advances and investments is recognised on accrual time proportion basis, except in the case of advances classified under the Prudential Regulations on which mark-up is recognised on receipt basis.
- Return on bank balances is recognised on accrual basis.
- Gain or loss on sale of securities is accounted for in the period in which the sale / settlement occurs.
- Fee, commission and brokerage income is recognised as services are rendered.
- Dividend income is recognised when the right to receive dividend is established.
- Other income is recognised on accrual basis when financial services are rendered.

#### 5.16 Taxation

Income tax on the profit or loss for the year comprises of current and deferred tax. Income tax is recognised in the profit and loss account, except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity.

#### Current

Provision for current taxation is based on the taxable income for the year determined in accordance with the Income Tax Ordinance, 2001. The charge for tax also includes adjustments, where considered necessary relating to prior years.

#### Deferred

Deferred income tax is provided on all temporary differences at the balance sheet date between the tax base of assets and liabilities and their carrying amounts for financial reporting purposes. A deferred tax asset is recognised only to the extent it is probable that future taxable profits will be available against which the asset can be realised. Deferred tax assets are reviewed at each balance sheet date and are reduced to the extent that it is no longer probable that the related tax benefits will be realised. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted at the balance sheet date.

#### 5.17 Foreign currency transactions

Foreign currency transactions are translated into Pak Rupees at the exchange rates prevailing on the date of transaction. Monetary assets and liabilities in foreign currencies are translated into rupees at the exchange rates prevailing at the balance sheet date. Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using exchange rates at the date when the fair value in a foreign currency are translated using exchange rates at the date when the fair value was determined. Exchange gains or losses are included in profit and loss account.

#### Dividend distribution

Declaration of dividend to holders of the equity instruments of the Bank is recognised as liability in the period in which it is declared and approved by the appropriate authorities.

5.18

for the year ended 31 December 2017

#### 5.19 Statutory reserve

The Bank is required under the Microfinance Institutions Ordinance, 2001 to maintain a statutory reserve to which an appropriation equivalent to 20% of the annual after tax profit is made.

#### 5.20 Depositors' protection fund

The Bank is required under the Microfinance Institutions Ordinance, 2001 to contribute 5% of its annual after tax profit to the Depositors' protection fund for the purpose of providing security or guarantee to persons depositing money in the Bank.

#### 5.21 Earnings per share

The Bank presents basic and diluted earnings per share (EPS) for its shareholders. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the year. Diluted EPS, if any, is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares. There were no dilutive potential ordinary shares in issue as at 31 December 2017.

#### 5.22 Critical accounting estimates and judgments

The preparation of financial statements in conformity with approved accounting standards requires the use of certain critical accounting estimates. It also requires the management to exercise its judgment in the process of applying the Bank's accounting policies. Estimates and judgments are continually evaluated and are based on historical experience, including expectations of future events that are believed to be reasonable under the circumstances. Revision to accounting estimates are recognised in the period in which the estimates are revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods. The areas where various assumptions and estimates are significant to the Bank's financial statements or where judgment was exercised in the application of accounting policy are as follows:

#### i)

#### Classification and provisioning of investments (notes 5.5 and 9)

#### Held-to-maturity securities

As described in note 5.5, held-to-maturity securities are investments where the management has positive intent and ability to hold to maturity. The classification of these securities involves management judgment as to whether the financial assets are held-to-maturity investments. Impairment loss in respect of investments is recognized based on management's assessment.

#### Held-for-trading securities

Investments classified as held-for-trading are those which the Bank has acquired with an intention to trade by taking advantage of short term market interest rate movements and are to be sold within 90 days.

#### Available-for-sale securities

Investments which are not classified as held-for-trading or held-to-maturity are classified as available-for-sale. Impairment loss in respect of investments is recognized based on management's assessment.

for the year ended 31 December 2017

ii)	Provision against advances (notes 5.6 and 10)
	Apart from the provision determined on the basis of time based criteria given in the Prudential Regulations of the SBP, management also applies subjective criteria of classification and accordingly the classification of an advance may be downgraded on the basis of evaluation of the credit worthiness of the borrower, its cash flows, operations in its account and adequacy of security in order to ensure accurate measurement of the provision.
iii)	Provision for current and deferred taxation (notes 5.16, 13 and 27)
	In making the estimates for income taxes currently payable by the Bank, the management looks at the current income tax laws and the decisions of appellate authorities on certain issues in the past. In making the provision for deferred taxes, estimates of the Bank's future taxable profits are taken into account.
iv)	Provision for staff retirement benefits (notes 5.14, 15 and 24)
	The key actuarial assumptions concerning the valuation of the defined benefit plan and the sources of estimation are disclosed in note 33.2 to these financial statements.
v)	Fixed assets, depreciation and amortization (notes 5.7, 11 and 24)
	In making estimates of the depreciation / amortization method, the management uses method which reflects the pattern in which economic benefits are expected to be consumed by the Bank.

#### 6. CASH AND BALANCES WITH STATE BANK OF PAKISTAN (SBP) AND NATIONAL BANK OF PAKISTAN (NBP)

		2017	2016	
	(Rupees in '000)			
Cash in hand		1,508,998	840,750	
Balance with SBP	ĺ	1,882,288	2,218,914	
Balance with NBP		106,347	57,262	
	6.1	1,988,635	2,276,176	
		3,497,633	3,116,926	

6.1 This represents current accounts maintained with SBP and NBP to meet the minimum balance requirement equivalent to 5% as cash reserve and 10% as liquidity reserve of the Bank's time and demand liabilities in accordance with the Prudential Regulations.

#### 7. BALANCES WITH OTHER BANKS

In Pakistan

III Fakistali			
- Current accounts		16,046	7,914
- PLS deposit accounts	7.1	1,738,718	1,351,023
- Term deposit accounts	7.2	2,400,000	1,200,000
		4,154,764	2,558,937

for the year ended 31 December 2017

- 7.1 This represents demand deposits with commercial banks carrying mark-up at rates ranging from 4.00% to 6.10% (2016: 4.00% to 6.10%) per annum.
- **7.2** These represents term deposits with commercial banks carrying mark-up at rates ranging from 6.25% to 6.50% (2016: 6.40% to 7.00%) per annum and having maturity in January 2018.

			2017	2016
8.	LENDING TO FINANCIAL INSTITUTIONS	Note	(Rupees	in '000)
	Repurchase agreement lendings (reverse repo)	8.1	1,368,059	323,215
	Call money lendings	8.2	2,000,000	
			3,368,059	323,215

- 8.1 This represents reverse repo transactions carrying mark-up at rates ranging from 5.85% to 5.86% (2016: 5.75%) per annum and having maturity in January 2018. As at 31 December 2017, the Bank held market treasury bills amounting to Rs. 1,375 million as collateral against the reverse repo transaction.
- 8.2 This represents call money transactions with commercial banks carrying mark-up at rates ranging from 5.85% to 5.90% (2016: Nil) per annum and having maturity in January 2018.

#### 9. INVESTMENTS

. .

Federal Government Securities – available-for-sale			
Market Treasury Bills	9.1	6,768,610	11,570,409
Deficit on revaluation	17	(1,301)	(2,182)
		6,767,309	11,568,227

9.1 These carry interest rates ranging between 5.94% to 6.05% (2016: 5.75% to 5.99%) per annum and having maturity upto March 2018. These securities have an aggregate face value of Rs. 6,800 million (2016: Rs.11,625 million).

#### **10. ADVANCES - NET OF PROVISIONS**

Loan Type		2017		20	16
Micro credit	c	Number (Rupees of loans in '000) outstanding		Number of loans outstanding	(Rupees in '000)
N	ote	(Rupees i	in '000)	(Rupees	in '000)
- Secured		104,377	7,030,686	95,665	6,014,188
- Unsecured		431,036	17,971,827	289,752	9,931,130
		535,413	25,002,513	385,417	15,945,318
Less: Provision held					
- Specific 10	0.1	3,076	(61,759)	1,656	(10,868)
- General 10	0.2	-	(179,101)	18 200	(99,202)
10	0.3		(240,860)		(110,070)
			24,761,653		15,835,248

# Notes to the Financial Statements

for the year ended 31 December 2017

#### 10.1 Particulars of non-performing advances

	2017						
	A	mount outstan	Provision	Provision			
	Unsecured	Total	required	held			
			)0)				
Other Assets Especially Mentioned (OAEM	53,156	47,516	100,672	-	-		
Substandard	25,756	34,795	60,551	8,699	8,699		
Doubtful	5,452	67,285	72,737	33,643	33,643		
Loss	3,361	19,417	22,778	19,417	19,417		
	87,725	169,013	256,738	61,759	61,759		

	2016						
	Д	mount outstan	ding	Provision required	Provision held		
	Secured	Secured Unsecured Total					
			(Rupees in '00	0)			
Other Assets Especially Mentioned (OAEM)	23,629	14,609	38,238	-	-		
Substandard	17,979	7,367	25,346	1,842	1,842		
Doubtful	11,223	12,268	23,491	6,134	6,134		
Loss	5,807	2,892	8,699	2,892	2,892		
	58,638	37,136	95,774	10,868	10,868		

- Advances include Rs.256.738 million (2016: Rs.95.774 million) which have been placed under non-performing status. 10.1.1
- This represents general provision equivalent to 1% of the net outstanding unsecured advances (advances net of specific 10.2 provisions) held in accordance with the requirements of the Prudential Regulations for Microfinance Banks.

#### 10.3 Particulars of provision against non-performing advances

	-						
			2017			2016	
		Specific	General	Total	Specific	General	Total
	Note	(Ru	pees in '000	)	(R	upees in 'O	)
Opening balance		10,868	99,202	110,070	2,619	57,843	60,462
Charge for the year		172,951	79,899	252,850	41,487	41,359	82,846
Reversals		(35,847)	-	(35,847)	(16,462)	-	(16,462)
		137,104	79,899	217,003	25,025	41,359	66,384
Amount written off	10.4	(86,213)	-	(86,213)	(16,776)		(16,776)
Closing balance		61,759	179,101	240,860	10,868	99,202	110,070

for the year ended 31 December 2017

#### 10.4 Particulars of write offs

		2017	2016
	Note	(Rupee	s in '000)
Against provisions		86,213	16,776
Directly charged to profit and loss account		24,746	37,171
		110.959	53.947

#### 11. **OPERATING FIXED ASSETS**

Property and equipment	11.1	1,600,088	765,153
Intangible assets	11.2	69,645	28,287
Capital work-in-progress - advance against purchase of fixed assets	11.3	59,827	248,171
		1,729,560	1,041,611

### 11.1 **Property and equipment**

						2	017					
			Cost				Deprecia	ation			Book value	
	As at 1 January 2017	Additions / (disposals)	Transfers	Write offs	As at 31 December 2017	As at 1 January 2017	Charge / (reversals)	Transfers	Write offs	As at 31 December 2017	As at 31 December 2017	Rate of depreciation per annum
		-			(Ru	pees in 'OOC	))					(%)
Owned												
Leasehold												
improvement	227,364	32,116	-	(5,476)	253,993	72,862	23,462	-	(507)	95,814	158,179	10
		(11)					(3)					
Office furniture and fixtures	234,772	50,386	_	(1,428)	283,541	95,380	24,688	-	(117)	119,907	163,634	10
		(189)		., .,	,	,	(44)					
Office equipment	375,875	140,043	_	(1,247)	514,592	198,770	68,730	-	(245)	267,195	247,397	20
		(79)		., .,			(60)					
Computer		(, , ,					(00)					
equipment	379,964	976,920	-	-	1,356,299	284,389	215,892	-	-	499,766	856,533	33
		(585)					(515)					
Vehicles	284,693	64,877	7,343	-	310,804	87,146	71,020	6,311	-	136,459	174,345	20 - 25
		(46,109)					(28,018)					
	1,502,668	1,264,342	7,343	(8,151)	2,719,229	738,547	403,792	6,311	(869)	1,119,141	1,600,088	
		(46,973)					(28,640)					
Leased												
Vehicles	7,343	-	(7,343)	-	-	6,311	_	(6,311)	-	-	-	20
	1,510,011	1,264,342	-	(8,151)	2,719,229	744,858	403,792	-	(869)	1,119,141	1,600,088	
		(46,973)					(28,640)					

### for the year ended 31 December 2017

						20	16					
			Cost				D	epreciation			Book value	
	As at 1 January 2017	Additions / (disposals)	Transfers	Write offs	As at 31 December 2016	As at 1 January 2016	Charge / (reversals)	Transfers	Write offs	As at 31 December 2016	As at 31 December 2016	Rate of depreciation per annum
					(Rup	oees in '000)						(%)
Owned												
Leasehold improvement	179,592	47,772	-	-	227,364	53,063	19,799	-	-	72,862	154,502	10
Office furniture and fixtures	197,450	37,322	-	-	234,772	75,232	20,148	-	-	95,380	139,392	10
	-						-					
Office equipment	280,192	95,683	-	-	375,875	147,692	51,078	-	-	198,770	177,105	20
		-					-					
Computer equipment	304,175	76,720	-	-	379,964	231,560	53,599	-	-	284,389	95,575	33
		(931)					(770)					
Vehicles	191,610	131,671	1,422	-	284,693	83,321	35,504	853	-	87,146	197,547	20-25
		(40,010)					(32,532)					
	1,153,019	389,168	1,422	-	1,502,668	590,868	180,128	853	-	738,547	764,121	
		(27,389)					(33,302)					
Leased												
Vehicles	8,765	-	(1,422)	-	7,343	5,856	1,308	(853)	-	6,311	1,032	20
	1,161,784	389,168	-	-	1,510,011	596,724	181,436	-	-	744,858	765,153	
	<	(27,389)					(14,832)					

11.1.1 Property and equipment include assets costing Rs.427.670 million (2016: Rs.384.206 million) which are fully depreciated and still in use.

11.1.2 Deletions of fixed assets during the year with original cost or book value in excess of Rs.1,000,000 or Rs.250,000 respectively (whichever is less) are as follows:

Vehicles Not Owned	te	Cost	Accumulated depreciation	Written down value	Sale proceeds	Gain / (loss)	Mode of disposal	Particulars of buyers
					(Rupee	es in '000)		
Suzuki Cultus		1,014	827	187	187	-	Bank's Policy	Employee
Honda City		1,685	1,061	624	624	-	Bank's Policy	Ex - employee
Honda City		1,851	528	1,323	1,323	-	Bank's Policy	Ex - employee
Suzuki Cultus		1,074	429	645	645	-	Bank's Policy	Employee
Toyota Corolla		1,763	1,322	441	441	-	Bank's Policy	Employee
Suzuki Cultus		1,074	465	609	609	-	Bank's Policy	Employee
Toyota Corolla		1,743	1,483	260	260	-	Bank's Policy	Employee
Honda City		1,671	1,531	140	140	-	Bank's Policy	Ex - employee
	_							

### for the year ended 31 December 2017

Vehicles Owned	Note	Cost	Accumulated depreciation	Written down value	Sale proceeds	Gain / (loss)	Mode of disposal	Particulars of buyers
					(Rupee	s in '000)		
Honda City		1,670	1,503	167	167	-	Bank's Policy	Ex - employee
Suzuki Cultus		1,043	921	122	122	-	Bank's Policy	Employee
Suzuki Cultus		1,049	804	245	245	-	Bank's Policy	Employee
Suzuki Bolan		710	426	284	566	282	Auction	Waseem Shoukat
Suzuki Bolan		746	93	653	465	(188)	Auction	Qurban Ali
Suzuki Mehran		714	297	417	589	172	Auction	Abid Ansar
Suzuki Bolan		710	453	257	583	326	Auction	Khawar Butt
Suzuki Bolan		710	453	257	558	301	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		720	414	306	624	318	Auction	Adnan Naseer Ahmed
Suzuki Bolan		715	402	313	530	217	Auction	Abid Ansar
Suzuki Bolan		753	404	349	624	275	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		753	404	349	619	270	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		753	404	349	556	207	Auction	Muhammad Sohail Iqbal
Suzuki Bolan		716	260	456	656	200	Auction	Abid Ansar
Suzuki Bolan		716	260	456	663	207	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	263	463	641	178	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		716	224	492	663	171	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	218	508	641	133	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	209	517	641	124	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	209	517	685	168	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	191	535	685	150	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	191	535	680	145	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		726	191	535	670	135	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		739	111	628	694	66	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		746	112	634	674	40	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		767	115	652	630	(22)	Auction	Muhammad Mohsin Mumtaz
Suzuki Bolan		746	112	634	682	48	Auction	Muhammad Waqas Ahmed
2017		33,149	17,290	15,859	19,782	3,923		
								N 1 7 11

2016

Vehicles

33,871 28,379 5,492 6,020

Accumulated

020 528

Gain /

Mode of Particulars of buye

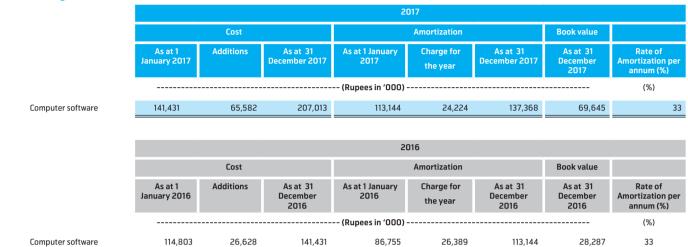
Ecused			depreciation	down value	proceeds	(1033)	ansposar		
			18	(Rupees in '000)	~1	_		$I = A_{i}$	18 8 12
Honda City		1,560	1,357	203	203	-	Bank's Policy	Ex - employee	
2017	11.1.2.1	1,560	1,357	203	203	-			
2016		1,422	854	568	1,160	592			1 FOA

11.1.2.1

The ownership of these assets were transferred to the Bank before disposal.

### for the year ended 31 December 2017

#### 11.2 Intangible assets



#### 11.3 CAPITAL WORK-IN-PROGRESS

			2017	2016
		Note	(Rupees	in '000)
	Civil works		23,204	5,374
	Equipments		9,487	127,957
	Advance to suppliers		4,057	114,840
	Liscences / intangibles		23,079	
			59,827	248,171
12.	OTHER ASSETS			
	Mark-up / return / interest accrued		1,203,070	830,480
	Receivable from branchless banking agents	12.1	534,900	-
	Loans to employees	12.2	298,762	142,395
	Security deposits		38,610	47,792
	Prepayments - rent		101,627	106,007
	- others		8,488	7,707
	Receivable from defined benefit plan	32.4	-	16,705
	Branchless banking transaction fee receivable		364,461	368,211
	Advance tax - net	12.3	64,372	32,353
	Receivable from SBP against livestock insurance		44,571	88,421
	Receivable from SBP against international remittances		7,007	21,939
	Others		242,585	220,073
			2,908,453	1,882,083
	Less: Provision held against other assets	25	(59,663)	(37,396)
RTA.	Other assets		2,848,790	1,844,687

This represents amount receivable from branchless banking agents against e-cash credited into their M-wallet accounts for providing un-interrupted services to the customers during weekends and holidays.

for the year ended 31 December 2017

12.2 These represent interest free loans to staff and executives of the Bank for a maximum period of 60 months. These are secured against the retirement benefits of employees and / or mortgaged assets.

		2017	2016
12.3	Movement in Advance tax - net	(Rupees	in '000)
	Balance as at 1 January	32,353	9,823
	Tax paid	270,656	504,996
	Provision for taxation	(238,637)	(482,466)
	Balance as at 31 December	64,372	32,353

#### 13. DEFERRED TAX ASSET / (LIABILITY) - NET

#### 13.1 Deferred tax asset comprises of deductible / (taxable) timing differences in respect of the following:

#### Deductible temporary differences

- Provision against non-performing advances	72,258	33,021
- Deficit on revaluation of assets	390	655
<ul> <li>Remeasurment of defined benefit liability</li> </ul>	11,467	5,980
- Other provisions / write-off	17,899	11,219
	102,014	50,875
Taxable temporary differences		
<ul> <li>Accelerated tax depreciation allowance</li> </ul>	(114,048)	(36,080)
	(12,034)	14,795

#### 13.2 Movement in deferred tax assets / (liability) is as follows:

	Balance as at 1 January 2016	Recognised in profit and loss account	Recognised in other comprehensive income	Deficit on revaluation of assets	Balance as at 31 December 2016	Recognised in profit and loss account	Recognised in other comprehensive income	Deficit on revaluation of assets	Balance as at 31 December 2017
					(Rupees in 'Ol	) (00			
Deductible temporary									
differences arising in respect of:									
- Provision against									
non-performing advances	18,743	14,278	<u></u> -	-	33,021	39,237	-	-	72,258
- Deficit on revaluation									
of assets	376	1 -	/ \-	279	655	-	-	(265)	390
- Remeasurment of defined	2.4								
benefit liability	16,024	10-	(10,044)	-	5,980	-	5,487	-	11,467
- Other provisions / write off	100	11,219	-	-	11,219	6,680	-	-	17,899
	35,143	25,497	(10,044)	279	50,875	45,917	5,487	(265)	102,014

# for the year ended 31 December 2017

	Balance as at 1 January 2016	Recognised in profit and loss account	Recognised in other comprehensive income	Deficit on revaluation of assets	Balance as at 31 December 2016	Recognised in profit and loss account	Recognised in other comprehensive income	Deficit on revaluation of assets	Balance as at 31 December 2017
					(Rupees in 'OC	00)			
Taxable temporary differences arising in respect of:									
- Accelerated tax									
depreciation allowance	(19,118)	(16,962)	-	-	(36,080)	(77,968)	-	-	(114,048)
	16,025	8,535	(10,044)	279	14,795	(32,051)	5,487	(265)	(12,034)

#### 14. DEPOSITS AND OTHER ACCOUNTS

	20	17	2016		
	Number	(Rupees in '000)	Number	(Rupees in '000)	
Current deposits	7,929,932	14,366,579	8,375,724	12,536,029	
Fixed deposits	10,039	18,125,078	14,006	13,191,822	
Saving deposits	182,524	4,173,270	183,563	2,101,929	
	8,122,495	36,664,927	8,573,293	27,829,780	

### 14.1 Particulars of deposits by ownership

	2017		2016	
	Number	(Rupees in '000)	Number	(Rupees in '000)
Individual depositors	8,121,511	24,529,096	8,572,502	20,815,055
Institutional depositors				
- Corporations / firms etc.	863	5,838,150	685	4,393,006
- Banks / financial institutions	121	6,297,681	106	2,621,719
	8,122,495	36,664,927	8,573,293	27,829,780

#### **OTHER LIABILITIES** 15

OTHER LIABILITIES		2017	2016
	Note	(Rupee:	s in '000)
Mark-up / return / interest payable		286,931	318,966
Accrued expenses	15.1	1,096,396	408,182
Payable against service level agreement	22.1	497,252	-
Commission payable - branchless banking	22.1 & 24.1	118,845	-
Provision for staff bonus		246,530	127,000
Withholding tax payable		63,396	12,298

for the year ended 31 December 2017

		2017	2016
	Note	(Rupee	s in '000)
Payable to defined contribution plan		12,661	14,191
Payable to defined benefit plan	32.4	23,411	-
Payable to Workers' Welfare Fund	15.2	102,453	87,652
Bills payable		289,211	816,392
ATM settlement account		887,357	692,796
Payable against branchless banking transactions	15.3	1,632,897	1,345,052
Others		187,672	65,428
		5,445,012	3,887,957

- 15.1 This includes payable against selling and marketing expenses related to branchless banking business amounting to Rs. 231 million (2016: Nil), maintenance of branchless banking software amounting to Rs. 145 million (2016: Nil), rent to Telenor Pakistan (Private) Limited amounting to Rs. 123 million (2016: Nil) and outsourcing of call center amounting to Rs. 63 million (2016: Nil).
- **15.2** Through Finance Act 2008, the Federal Government introduced amendments to the Workers' Welfare Fund (WWF) Ordinance, 1971 whereby the definition of industrial establishment was extended. The amendments were challenged at various levels and conflicting judgments were rendered by the Lahore High Court, Sindh High Court and Peshawar High Court. Appeals against these orders were filed in the Supreme Court. Further, as a consequence of passage of 18th Amendment to the Constitution, levy for Workers Welfare was also introduced by the Government of Sindh (Sindh WWF) which was effective from 01 January 2014.

However, the Supreme Court of Pakistan vide its order dated 10 November 2016 has held that the amendments made in the law introduced by the Federal Government for the levy of Workers Welfare Fund were not lawful as this is not in the nature of tax and therefore could not have been introduced through the money bill. The Federal Board of Revenue has filed review petitions against the above judgment with the prayer that it may kindly be reviewed in the name of justice. These petitions are currently pending with the Supreme Court of Pakistan.

A legal advice has been obtained by the Pakistan Banks Association which highlights that consequent to filing of these review petitions, a risk has arisen and the judgment is not conclusive or final till the review petitions are decided. Accordingly, the Bank has continued to maintain full provision in respect of WWF from the date of its levy till 31 December 2017. No allocation between the Federal Government levy and Sindh WWF has been made to date.

**15.3** This includes Rs. 360.821 million (2016: Rs. 247.186 million) outstanding since more than one year in respect of 'over the counter' transactions.

#### 16. SHARE CAPITAL

#### 16.1 Authorised share capital

2017	2016
(Numb	of shares in '000)
270	270,00

	2017	2016	
Note	(Rupees in '000)		
- 11	2,700,000	2,700,000	

### for the year ended 31 December 2017

#### 16.2 Issued, subscribed and paid-up share capital

		_			
	<b>2017</b> 2016			2017	2016
	(Number of shares in '000)		Note	(Rupees	in '000)
	<b>134,694</b> 134,69	Ordinary shares of Rs.10 each fully paid in cash		1,346,939	1,346,939
17.	DEFICIT ON REVALUATION OF A	SSETS - NET OF DEFERRED TAX			
	Available-for-sale investment	S			
	Federal Government Securities			(1,301)	(2,182)
	Related deferred tax effect		13	390	390
				(911)	(1,527)
18.	DEFERRED GRANTS				
	Grant received from				
	State Bank of Pakistan		18.1	1,426	7,060
	Consultative Group to Assist the	Poor	18.2	3,347	3,355
	Soros Economic Development F	und	18.3	149	149
	The Aga Khan Agency for Microf	inance	18.4	64	64
	Financial Sector Strengthening	Programme	18.5	219	219
	Frankfurt School of Managemer	t	18.6	2,451	2,451
	Gates Foundation		18.7	-	15,829
	GSMA Mobile for Development I	oundation Inc (GSMA Foundation)	18.8	2,205	2,205
	Karandaaz Pakistan		18.9	15,315	-
				25,176	31,332
	Grant income recognised durir	g the year			
	State Bank of Pakistan			-	(5,634)
	Consultative Group to Assist the	Poor		-	(8)
	Gates Foundation			-	(15,829)
			23	-	(21,471)
				25,176	9,861

18.1 Represents USD grant received from SBP under the Institutional Strengthening Fund of the Financial Inclusion Program (FIP) sponsored by Department of International Development – UK for the inclusive economic growth and improved livelihood opportunities for poor and marginalized groups in Pakistan and improved access to financial services for these groups.

for the year ended 31 December 2017

- 18.2 Represents USD grant received from International Bank for Reconstruction and Development and International Development Association for Consultative Group to assist the poor to assist the Bank in achieving its growth goals for financial services to lower income clients via institutional capacity building and training and to develop, launch and scale up mobile banking using agent distribution network and cell phone technologies.
- 18.3 Represents USD grant received from Soros Economic Development Fund to assist the Bank in expanding the outreach of microfinance services to low and moderate income clients by connecting to an interbank ATM switch and a payment settlement network.
- **18.4** Represents USD grant received from Aga Khan Agency for Microfinance to provide finance for life insurance premium of specific depositors.
- **18.5** Represents USD grant received from Swiss Agency for Development and Corporation under the Financial Sector Strengthening program to provide technical support for maintenance of IT infrastructure of the Bank.
- 18.6 Represents USD grant received from Frankfurt School of Management to provide financial support to implement a project on Promotion of Renewable Energy Technologies.
- 18.7 Represents USD grant received from Bill and Malinda Gates Foundation to provide financial support to establish branchless banking operations.
- 18.8 Represents GBP grant received from GSMA Foundation for implementing Solar financing project.
- **18.9** Represenets PKR grant received from Karandaaz Pakistan to incentivize the development and commercialization of a product for enabling the beneficiaries to send remittances to Pakistan.

19.	MEMORANDUM / OFF BALANCE SHEET ITEMS		2017	2016
		Note	(Rupees	in '000)
	Bills for collection		-	
	Acceptances, endorsements and other obligations		-	
	Contingent liabilities		-	1-1-1
			-	1//-

#### 20. MARK-UP / RETURN / INTEREST EARNED

#### On:

Advances	5,490,216	3,970,237
Available-for-sale investments in government securities	383,499	312,003
Deposits with financial institutions / banks	95,176	107,424
Call monoy landings	41.057	43.589
Call money lendings	41,057	43,369
Repurchase agreement lendings	53,939	53,351
	6,063,887	4,486,604

#### 21. MARK-UP / RETURN / INTEREST EXPENSED

On:

Deposits Borrowings

1,766,997	1,108,768
57	4,727
1,767,054	1,113,495

### for the year ended 31 December 2017

22.	FEE, COMMISSION AND BROKERAGE INCOME		2017	2016
		Note	(Rupees	in '000)
	Loan processing fee		524,730	395,822
	Income from branchless banking	22.1	7,775,397	1,092,721
	Others		52,273	41,847
			8,352,400	1,530,390

22.1 The Bank and Telenor Pakistan (Private) Limited (related party) mutually consented to terminate the revenue sharing agreement related to 'easy paisa' branchless banking business and transfer complete branchless banking setup to the Bank. Accordingly, from 01 January 2017, the revenue and expenses related to branchless banking business are recorded by the Bank and a service level agreement has been entered into between the Bank and Telenor Pakistan (Private) Limited as per which professional consultancy charges are to be paid by the Bank to Telenor Pakistan (Private) Limited. Previously, 14% share was recorded by the Bank under the above mentioned revenue sharing agreement.

23.	OTHER INCOME		2017	2016
		Note	(Rupees	s in '000)
	Grant income		-	21,471
	Cheque book fees, ATM fees and other serv	vice charges	72,686	64,869
	Recoveries against advances written off		52,523	33,236
	Gain on sale of operating fixed assets		9,899	3,254
			135,108	122,830
24.	ADMINISTRATIVE EXPENSES			
	Salaries and other allowances		2,685,374	1,670,412
	Contribution to defined contribution plan		116,690	65,522
	Charge for defined benefit plan	32.3.3	228,898	40,324
	Staff welfare		59,363	44,227
	Training and capacity building		5,289	7,822
	Rent and taxes		277,674	169,437
	Legal and professional charges		47,938	18,934
	Utilities		61,904	52,377
	Communication		79,929	70,462
	Finance charges on leased assets		-	676
	Travelling and conveyance		139,488	82,871
	Insurance		218,180	134,397
	Printing and stationery		83,713	66,616
	Repairs and maintenance		313,679	146,463
	Auditors' remuneration	24.2	3,678	3,794
	Depreciation	11.1	403,792	181,436

for the year ended 31 December 2017

		2017	2016
	Note	(Rupees	in '000)
Amortisation	11.2	24,224	26,389
Advertisement		576,450	19,539
Security services		176,911	89,030
Customer verification charges		318,616	152,982
Professional consultancy charges	22.1	545,233	30,481
Bank charges		146,498	130,784
Deposit mobilization commission		-	122,579
Other expenses		112,868	157,653
Commission - Branchless Banking	22.1 & 24.1	5,169,248	-
		11,795,637	3,485,207

24.1 This represents commission expense payable to retailers and franchisees in respect of branchless banking services.

#### 24.2 Auditors' remuneration

Audit fee	1,600	1,380
Half yearly review fee	652	552
Special certifications	565	1,050
Out-of-pocket expenses	636	577
	3,453	3,559
Sales tax	225	235
	3,678	3,794

### 25. OTHER PROVISIONS / WRITE OFFS

This represent provision recorded during the year against receivable with respect to cash management services provided by the Bank and write offs with respect to operating fixed assets.

### 26. OTHER CHARGES

		Note	(Rupees	in '000)
	Workers' Welfare Fund		16,339	27,944
	Penalty imposed by SBP		13,623	2,942
			29,962	30,886
27.	TAXATION			
	Current			
	- for the year		187,365	453,569
	- for prior years	27.3	51,272	28,897
	Deferred	13.2	32,051	(8,535)
			270,688	473,931
				TA

2016

2017

### for the year ended 31 December 2017

### 27.1 Relationship between tax expense and accounting profit

		2017	2016
	Note	(Rupees	in '000)
Profit before taxation		687,444	1,369,285
Tax at the rate of 30% (2016: 31%)		206,233	424,478
Tax effects of:			
Change in rate		-	284
Prior year tax		51,272	28,897
Permanent differences		10,878	2,919
Non deductible expenses		4,902	16,944
Others		(2,597)	409
		270,688	473,931

27.2 The Bank has filed returns upto tax year 2017 which are deemed to be assessed orders under section 120 of the Income Tax Ordinance, 2001 unless any amendments have been made by the Tax Authorities.

27.3 This includes super tax under section 4B of the Income Tax Ordinance, 2001 imposed as per Finance Act 2017 at the rate of 3% of income for tax year 2017 for rehabilition of displaced persons.

#### 28. BASIC AND DILUTED EARNINGS PER SHARE - BASIC AND DILUTED

Profit after taxation for the year (Rupees in '000)	416,756	895,354
Weighted average ordinary shares (Numbers in '000)	134,694	134,694
Earnings per share - Basic and Diluted (Rupees)	3.09	6.65

### 29. CASH AND CASH EQUIVALENTS

Cash and balances with SBP and NBP	6	3,497,633	3,116,926
Balances with other banks	7	4,154,764	2,558,937
		7,652,397	5,675,863

### 30. NUMBER OF EMPLOYEES

	2017		2016			
	Credit / sales staff	Banking / support staff	Total	al Credit/ Banking / sales staff support staff		Total
		(Numbers)			(Numbers)	
Permanent	1,318	2,102	3,420	1,369	2,104	3,473
	1,318	2,102	3,420	1,369	2,104	3,473

for the year ended 31 December 2017

### 31. NUMBER OF BRANCHES

	<b>2017</b> 2016		
	(Numbers)		
As at 01 January	74	66	
Opened during the year	11	8	
	85	74	

### **32. DEFINED BENEFIT PLAN**

### 32.1 General description

As disclosed in note 5.14, the Bank operates a funded gratuity scheme for all its employees, who have completed minimum qualifying period of service. Contributions to the fund are made in accordance with the rules of the fund. The benefit is equal to one month's last drawn gross salary for each year of eligible service or part thereof, subject to a minimum of five years of service.

### 32.2 Principal actuarial assumptions

The latest actuarial valuation of the gratuity scheme was carried out as at 31 December, 2017. Following are the significant assumptions used in the valuation:

	2017	2010	
	(% per annum)		
- Discount rate	9.50	7.25	
- Salary increase rate	7.50	7.25	
- Expected rate of return on plan assets	9.50	7.25	
- Mortality rates assumed	SLIC 2001-05	SLIC 2001-05	

32.3	Amount Recognized in the balance sheet	2017	2016
	Present value of defined benefit obligations	(Rupees in '(	)00)
	Fair value of plan assets	531,626	220,865
		(508,215)	(237,570)
		23,411	(16,705)
32.3.1	Movement in present value of defined benefit obligations		
	Balance as at 1 January	220,865	226,496
	Current service cost	65,393	40,686
	Interest cost	14,094	18,318
	Employee transferred from Telenor Pakistan (Private) Limited	86,898 🦯	
	Benefits paid by the plan	(52,923)	(45,935)
	Remeasurement (gain) / loss on obligations	26,789	(18,700)
	Past Service Cost - due to change in benefit structure	170,510 🏏	1 -
	Balance as at 31 December	531,626	220,865
		The second second	ST 21/10

2016

2017

for the year ended 31 December 2017

### 32.3.2 Movement in fair value of plan assets

		2017	2016
		(Rupees i	n '000)
	Balance as at 1 January	237,570	211,004
	Contributions to the fund	207,070	39,043
	Receivable from Telenor Pakistan (Private) Limited - Gratuity Fund	86,898	-
	Benefits paid by the plan	(52,923)	(45,935)
	Expected return on plan assets	21,099	18,680
	Remeasurement gain / (loss) on plan assets	8,501	14,778
	Balance as at 31 December	508,215	237,570
32.3.3	Amount recognised in the Profit and loss account		
	Current service cost	65,393	40,686
	Past service cost	170,510	-
	Net Interest	(7,005)	(362)
		228,898	40,324
32.3.4	Remeasurements recognized in other comprehensive income (OCI)		
	Remeasurement loss / (gain) on obligation	26,789	(18,700)
	Remeasurement of fair value of plan assets	(8,501)	(14,778)
	Remeasurement loss / (gain) for the year - net	18,288	(33,478)
32.3.4.1	Remeasurement loss / (gain) on obligation		
	Loss / (gain) due to change in experience adjustments	26,789	(18,700)
32.3.4.2	Remeasurement gain on plan assets		
	Actual net return on plan assets	-	33,458
	Less: Interest income on plan assets	8,501	(18,680)
		8,501	14,778
32.4	Movement in defined benefit plan		
	Balance as at 1 January	(16,705)	15,492
	Expense charged in the current year	228,898	40,324
	Remeasurements recognized in OCI during the year	18,288	(33,478)
	Contributions to gratuity fund	(207,070)	(39,043)
	Balance as at 31 December	23,411	(16,705)

for the year ended 31 December 2017

32.5	Plan assets consist of	2017	2016
		(Rupees	in '000)
	TDR	420,120	235,529
	Bank balances	1,197	2,041
	Receivable from Telenor Pakistan (Private) Limited - Gratuity Fund	86,898	-
		508,215	237,570
32.6	Maturity profile of defined benefit obligation		
	Weighted average duration of the present value of defined		
	benefit obligation	10.06	10.32

	Benefit Pay	rments
Distribution of timing of benefit payments	2017	2016
	(Rupees in '	000)
Years		
1	83,917	34,741
2	46,650	18,466
3	42,098	15,538
4	41,484	13,426
5	33,966	13,561
6 - 10	165,825	62,832
11+	1,370,101	439,676

### 32.7 Sensitivity analysis on significant actuarial assumptions: Defined benefit liability

Base	531,626	220,862
Discount rate +1%	487,744	200,181
Discount rate -1%	583,694	245,766
Future salary increases +1%	581,792	245,514
Future salary increases -1%	488,629	200,003
Discount rate -1% Future salary increases +1%	583,694 581,792	245,766 245,514

### 32.8 Expected expense and contribution to the plan

Based on actuarial advice, the management estimates that the charge in respect of defined benefit plan for the year ending 31 December 2018 would be Rs.127.102 million.

### 33. DEFINED CONTRIBUTION PLAN

**33.1** The Bank operates an approved funded contributory provident fund for all its permanent employees to which monthly contributions are made both by the Bank and the employees at the rate of 10 % of basic salary.

for the year ended 31 December 2017

33.2	Disclosures relating to Provident Fund	2017	2016
		(Unaudited)	(Unaudited)
		(Rupees	in '000)
	Size of the fund	448,734	286,427
	Cost of investments made	404,000	255,606
	Percentage of investments made	90%	89%
	Fair value of investments	434,223	277,156
	Break-up of investments		
	TDR's	431,402	272,550
	Bank balances	2,821	4,606
		434,223	277,156

The figures for 2017 and 2016 are based on the un-audited financial statements of the Provident Fund. Investments out of Provident Fund have been made in accordance with the provisions of section 227 of the Ordinance and the rules formulated for this purpose.

### 34. **REMUNERATION OF DIRECTORS AND EXECUTIVES**

		2017			2016	
	President /Chief Executive	Directors	Executives	President / Chief Executive	Directors	Executives
	(F	Rupees in '000)		(F	Rupees in '000)	
Fees	-	650	-	-	1,000	-
Managerial remuneration	34,994	-	480,829	32,448	-	208,614
Charge for defined benefit plan	3,047	-	56,737	2,369	-	17,211
Contribution to defined contribution plan	2,145	-	47,409	3,143	-	20,924
Rent and house maintenance	14,918	-	134,536	11,407	-	60,261
Utilities	1,008	-	48,083	2,717	-	20,042
Medical	1,008	-	44,665	1,303	-	33,427
Conveyance	-	-	39,481	-	-	6,649
Others	8,062	-	40,025	615	-	2,353
Membership fee	-	-	4,500	88	-	1,725
	65,182	650	896,265	54,090	1,000	371,206
Number of persons	2*	7	320	2*	8	159

\* Includes remuneration of Ex-Chief Executive of the Bank.

In addition to the above, the Chief Executive and certain executives are provided with use of Company maintained car.

for the year ended 31 December 2017

34.2 Executive means employees other than President / Chief Executive & Directors whose basic salary exceeds Rs. 500,000 in a financial year.

#### 35. RELATED PARTY TRANSACTIONS

Related parties of the Bank comprise of the Holding Company, associates (including entities having directors in common with the Bank), retirement benefit funds, major share holders, directors and key management personnel and their close family members. Contribution to the accounts in respect of staff retirement benefits are made in accordance with actuarial valuation / terms of the contribution plan. Remuneration of key management personnel are in accordance with the terms of their employment. Other transactions are carried out as per agreed terms.

Transac tions with related parties, other than those which have been specifically disclosed elsewhere in the financial statements, are summarised as follows:

			2017					2016		
	Holding company	Telenor Pakistan (Private) Limited (holding company)	Directors and key management personnel	Others	Total	Holding company	Telenor Pakistan (Private) Limited (holding company)	Directors and key management personnel	Others	Total
Advances										
At 1 January	-	-	5,611	-	5,611	-	-	47,787	-	47,787
Given during the year	-	-	44,859	-	44,859	-	-	7,847	-	7,847
Repaid during the year	-	-	(9,635)	-	(9,635)	-	-	(50,023)	-	(50,023)
At 31 December	-	-	40,835	-	40,835		-	5,611		5,611
Deposits										
At 1 January	-	57,977	17,445	469,550	544,972	-	282,853	10,614	407,440	700,907
Received during the year	-	21,973,348	49,609	1,116,080	23,139,037	-	58,144,895	134,762	735,112	59,014,769
Withdrawn during the year	-	(21,981,326)	(52,147)	(788,390)	(22,821,863)		(58,369,771)	(127,931)	(673,002)	(59,170,704)
At 31 December	-	49,999	14,907	797,240	862,146	-	57,977	17,445	469,550	544,972
Mark-up expense		-	648	74,705	75,353	17	X	476	56,201	56,677
Communication expenses	-	5,286	-	-	5,286	-	811	-	- 1	811
Sale of vehicles	-	-	4,963	-	4,963	-	· ·	3,665	1.7	3,665
Payable against branchless										
banking transactions	-	302,249	-	211	302,460	-	340,558	-	11-	340,558
Mark-up payable	-	-	37	53,741	53,778	-	-	23	40,272	40,295
Rent and taxes	-	122,973	-	-	122,973	-	-	/ -		-
Professional consultancy										
charges	-	498,250	-	-	498,250	-		X - 2	·	98 · 1
Repair and maintenance	-	97,357	-	11,957	109,314	-	- /9	~ / -	2	C.S.S.
Security services	-	2,604	-	-	2,604	-	- 77-	. A -	1.1-	8 an
Advertisement	-	24,389	-	22,637	47,026	-	1/ -	1.28	1	

for the year ended 31 December 2017

			2017					2016		
	Holding company	Telenor Pakistan (Private) Limited (holding company)	Directors and key management personnel	Others	Total	Holding company	Telenor Pakistan (Private) Limited (holding company)	Directors and key management personnel	Others	Total
Insurance	-	5,041	-	-	5,041	-	-	-	-	-
Travelling and conveynce	-	8,818	-	-	8,818	-	-	-	-	-
Miscellaneous payable	-	865,964	-	42,027	907,991	-	105,995	-	42,214	148,209
Deposit mobilization fee	-	-	-	-	-	-	122,579	-	-	122,579
Other receivable	3,215	58,487	-	-	61,702	-	58,287	-	-	58,287
Payable to defined										
contribution plan	-	-	-	12,661	12,661	-	-	-	14,191	14,191
Receivable from defined										
benefit plan	-	-	-	-	-	-	-	-	16,705	16,705
Payable from defined										
benefit plan	-	-	-	23,411	23,411	-	-	-	-	-

### 36. SCHEDULE OF MATURITY DISTRIBUTION OF MARKET RATE ASSETS AND LIABILITIES

			2017		
		Upto one	Over one	Over six	Over one
	Total	Month	month upto	months upto	year
			six months	one year	
			(Rupees in 'O	00)	
Market rate assets					
Advances	24,761,653	1,077,921	5,904,353	11,234,086	6,545,293
Investments	6,767,309	2,845,817	3,921,492	-	-
Lending to financial institutions	3,368,059	3,368,059	-	-	-
Balances with other banks - deposit accounts	4,138,718	4,138,718	-	-	-
	39,035,739	11,430,515	9,825,845	11,234,086	6,545,293
Other non-earning assets					
Cash and balances with SBP and NBP	3,497,633	3,497,633	-	-	-
Balances with other banks - currents accounts	16,046	16,046	-	-	-
Operating fixed assets	1,729,560	-	-	-	1,729,560
Other assets	2,848,790	731,495	1,175,680	532,374	409,241
Deferred tax asset - net	-	-	-	-	-
	8,092,029	4,245,174	1,175,680	532,374	2,138,801
Total assets	47,127,768	15,675,689	11,001,525	11,766,460	8,684,094

### for the year ended 31 December 2017

			2017		
		Upto one	Over one	Over six	Over one
	Total	Month	month upto	months upto	year
			six months	one year	
			(Rupees in 'C	00)	
Market rate liabilities					
Large time deposits above Rs. 100,000	17,912,704	1,253,111	7,957,350	3,285,566	5,416,677
All other time deposits (including fixed rate deposits)	212,374	10,935	52,118	29,657	119,664
Other cost bearing deposits	4,173,270	4,173,270	-	-	-
	22,298,348	5,437,316	8,009,468	3,315,223	5,536,341
Other non-cost bearing liabilities					
Current deposits	14,366,579	14,366,579	-	-	-
Other liabilities	5,445,012	3,221,144	2,059,393	133,945	30,530
Deferred tax liabilities-net	12,034	-	12,034	-	-
	19,823,625	17,587,723	2,071,427	133,945	30,530
Total Liabilities	42,121,973	23,025,039	10,080,895	3,449,168	5,566,871
			2016		
		Upto one	Over one	Over six	Over one
	Total	Month	month upto	months upto	year
	Totat	Worten	six months	one year	year
			(Rupees in 'C		×11/
Market rate assets			(Rupees in e		
Advances	15,835,248	645,928	4,059,779	7,130,583	3,998,958
Investments	11,568,227	6,114,527	5,453,700	-	- T
Lending to financial institutions	323,215	323,215	-	-	-
Balances with other banks - deposit accounts	2,551,023	2,551,023		-	-
· · · · · · · · · · · · · · · · · · ·	30,277,713	9,634,693	9,513,479	7,130,583	3,998,958
Other non-earning assets					
Cash and balances with SBP and NBP	3,116,926	3,116,926	-	A. 7-	
Balances with other banks - currents accounts	7,914	7,914	7.	(X -	1 des
Operating fixed assets	1,041,611	/	1/-	1 12	1,041,611
Other assets	1,844,687	137,023	1,082,180	413,234	212,250
Deferred tax asset - net	14,795	-	14,795	al X-	
111-15-1	6,025,933	3,261,863	1,096,975	413,234	1,253,861

36,303,646

12,896,556

10,610,454

5,252,819

7,543,817

### for the year ended 31 December 2017

			2016		
		Upto one	Over one	Over six	Over one
	Total	Month	month upto	months upto	year
			six months	one year	
			(Rupees in 'C	)00)	
Market liabilities					
Large time deposits above Rs. 100,000	12,905,635	911,632	4,845,257	3,351,559	3,797,187
All other time deposits (including fixed rate deposits)	286,187	21,995	87,270	106,580	70,342
Other cost bearing deposits	2,101,929	2,101,929	-	-	-
Borrowings	-	_	-	-	-
	15,293,751	3,035,556	4,932,527	3,458,139	3,867,529
Other non-cost bearing liabilities					
Current deposits	12,536,029	12,536,029	-	-	-
Other liabilities	3,887,957	2,075,240	1,732,959	61,063	18,695
	16,423,986	14,611,269	1,732,959	61,063	18,695
Total liabilities	31,717,737	17,646,825	6,665,486	3,519,202	3,886,224

### 37. FINANCIAL RISK MANAGEMENT

#### 37.1 Interest / mark-up rate risk

Interest rate risk is the risk that the value of the financial instrument will fluctuate due to changes in the market interest rates. The Bank's interest rate exposure is low due to the short-term nature of the majority of business transactions. Interest rate risk is also controlled through flexible credit pricing mechanism and variable deposit rates. Optimization of yield is achieved through the Bank's investment strategy which aims on attaining a balance between yield and liquidity under the strategic guidance of ALCO.

for the year ended 31 December 2017

2017								
Exposed to yield / interest risk								
Effective yield / interest rate %	Total	Upto one month	One month to six month	Over six month to one year	Over one year to five years			
			(Dunces in (	0001				

#### Assets

Balances with other banks / MFBs	4% to 6.10%	4,138,718	4,138,718	-	-	-
Lending to financial institutions	5.85% to 5.86%	3,368,059	3,368,059	-	-	-
Investments	5.94% to 6.05%	6,767,309	2,845,817	3,921,492	-	-
Advances	14% to 31%	24,761,653	1,077,921	5,904,353	11,234,086	6,545,293
		39,035,739	11,430,515	9,825,845	11,234,086	6,545,293
Liabilities						
Deposits	5% to 14%	22,298,348	5,437,316	8,009,468	3,315,223	5,536,341
On balance sheet gap		16,737,391	5,993,199	1,816,377	7,918,863	1,008,952

			2016			
		Exp	oosed to yield /	' interest risk		th to year year to five years 
	Effective yield / interest rate %	Total	Upto one month	One month to six month	Over six month to one year	year to five
				(Rupees in '	000)	/
Assets						
Balances with other banks / MFBs	4.00% to 7.00%	2,551,023	2,551,023	-	-	
Lending to financial institutions	5.75%	323,215	323,215		-	1
Investments	5.75% to 5.99%	11,568,227	6,114,527	5,453,700	_	-
Advances	16% to 31%	15,835,248	645,928	4,059,779	7,130,583	3,998,958
		30,277,713	9,634,693	9,513,479	7,130,583	3,998,958
Liabilities						
Deposits	5.50% to 14%	15,293,751	3,035,556	4,932,527	3,458,139	3,867,529
On balance sheet gap		14,983,962	6,599,137	4,580,952	3,672,444	131,429
		- N 20		1.0		1.1.1

for the year ended 31 December 2017

#### 37.2 Credit risk

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. The Bank's credit risk is primarily attributable to its advances and balances at banks. The credit risk on liquid funds is limited because the counter parties are banks with reasonably high credit ratings. The Bank has an effective loan disbursement and recovery monitoring system which allows it to evaluate borrowers' credit worthiness and identify potential problem loans. A provision for loan losses is maintained as required by the Prudential Regulations. Investments are mainly in government securities or other securities having good credit rating. Maximum amount of financial assets which are subject to credit risk amount to Rs. 38,456 million (2016: Rs.23,526 million).

### 37.3 Liquidity risk

Liquidity risk is the risk that the Bank will not be able to raise funds to meet its commitments. At present, the bank is not exposed to this risk as there is sufficient cash placed with various commercial banks at the year end.

The Assets and Liability Management Committee (ALCO) of the Bank is responsible for the oversight of liquidity management and meets on a monthly basis or more frequently, if required. The Bank's approach to liquidity management is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking sustained damage to business franchises. A centralized approach is adopted, based on an integrated framework incorporating an assessment of all material known and expected cash flows and the availability of collateral which could be used to secure additional funding if required. The framework entails careful monitoring and control of the daily liquidity position, and regular liquidity stress testing under a variety of scenarios. These encompass both normal and stressed market conditions, including general market crises and the possibility that access to markets could be impacted by a stress event affecting some part of the Bank's business.

#### 37.4 Fair value of financial Instruments

Fair value is an amount for which an asset can be exchanged, or liability settled, between knowledgeable willing parties in arm's length transactions. Consequently, differences may arise between the carrying values and the fair value estimates. The Bank measures fair values using the following fair value hierarchy that reflects the significance of the inputs use in making the measurements:

Level 1: Fair value measurements using quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2: Fair value measurements using input other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).

Level 3: Fair value measurements using input for the asset or liability that are not based on observable market data (i.e. unobservable inputs).

for the year ended 31 December 2017

### On balance sheet financial instruments

						2017					
		Carrying amount					Fair value				
		Available for sale	Cash and cash equivalents	Loans and receivables	Other financial liabilities	Total	Level 1	Level 2	Level 3	Total	
	Note				(Ruj	oees in '000)					
Financial assets measured at fair value											
- Investments - market treasury bills		6,768,610	-	-	-	6,768,610	-	6,767,309	-	6,767,309	
Financial assets not measured at fair value	37.4.1										
- Cash and bank balances with SBP and NBP		-	3,497,633	-	-	3,497,633					
- Balances with other banks		-	4,154,764	-	-	4,154,764					
- Lending to financial instruments		-	-	3,368,059	-	3,368,059					
- Advances		-	-	24,761,653	-	24,761,653					
- Other assets		-	-	2,674,303	-	2,674,303					
		6,768,610	7,652,397	30,804,015	-	45,225,022	-	6,767,309	-	6,767,309	
Financial liabilities not measured at fair value	37.4.1										
- Deposits and other accounts		-	-	-	(36,664,927)	(36,664,927)					
- Other liabilities		-	-	-	(5,445,012)	(5,445,012)					
		-	-	-	(42,109,939)	(42,109,939)	-	-	-	-	
		6,768,610	7,652,397	30,804,015	(42,109,939)	3,115,083	-	6,767,309	-	6,767,309	

						2016				
		Carrying amount				Fair value				
		Available for sale	Cash and cash equivalents	Loans and receivables	Other financial liabilities	Total	Level 1	Level 2	Level 3	Total
	Note				(Rup	ees in '000)				
Financial assets measured at fair value										
- Investments - market treasury bills		11,570,409	-	-	- 1	11,570,409		11,568,227	17.	11,568,227
Financial assets not measured at fair value	37.4.1									
- Cash and bank balances with SBP and NBP		-	3,116,926	-	-	3,116,926				
- Balances with other banks		-	2,558,937	-	-	2,558,937				
- Lending to financial instruments			15	323,215	-	323,215				
- Advances		-	-	15,835,248	-	15,835,248				
- Other assets		1	1 -	1,698,620	Cert-	1,698,620				
		11,570,409	5,675,863	17,857,083	S  -	35,103,355	11 -	11,568,227	12	11,568,227
Financial liabilities not measured at fair value	37.4.1									
- Deposits and other accounts				-	(27,829,780)	(27,829,780)				
- Borrowings		1/1-	-	-	-	- He				1
- Other liabilities		11.	/ -	-	(3,887,957)	(3,887,957)	18 11	×	h	
		- 8° -	-	-	(31,717,737)	(31,717,737))	1	/		KI
		11,570,409	5,675,863	17,857,083	(31,717,737)	3,385,618	14	11,568,227	1.	11,568,227

### Statement of Changes in Equity

for the year ended 31 December 2017

37.4.1 The fair value of financial assets and liabilities not carried at fair value are not significantly different from their carrying values since these assets and liabilities are either short term in nature or in case of loans are frequently repriced.

#### 38. CAPITAL RISK MANAGEMENT

38.1 The objective of managing capital is to safeguard the Bank's ability to continue as a going concern, so that it could continue to provide adequate returns and benefits to stakeholders by pricing products and services commensurately with the level of risk. It is the policy of the Bank to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Bank recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

#### 38.2 The Bank's objectives when managing its capital are:

- To comply with the capital requirements set by the SBP.
- To safeguard the Bank's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders.
- To maintain a strong capital base to support the development of its business.

#### 38.3 Statutory minimum capital requirement and management of capital

As per amendments on Prudential Regulations (R-1) issued vide BPRD Circular No. 10 of 2015 dated 3 June 2015, the minimum paid up capital requirement (MCR), free of losses for Microfinance Banks operating at national level is Rs. 1,000 million as at 31 December 2017. As of 31 December 2017, the share capital of the Bank stood at Rs. 1,346.939 million (2016: Rs. 1,346.939 million) and paid up capital of the Bank free of losses is Rs. 5,090 million (2016: Rs. 4,632 million).

The capital of the Bank is managed keeping in view the minimum CAR (15%) required by the Prudential Regulations for Microfinance Banks / Institutions. The adequacy of the capital is tested with reference to the risk-weighted assets of the Bank. The calculation of capital adequacy enables the Bank to assess the long-term soundness. As the Bank conducts business on a wide area network basis, it is critical that it is able to continuously monitor the exposure across the entire organization.

The Bank manages its capital structure and makes adjustments to it in light of the changes in regulatory and economic conditions. In order to maintain or adjust the capital structure, the Bank may adjust the amount of dividend paid to shareholders, return capital to shareholders or issue new shares.

As at 31 December 2017, the Bank's Capital adequacy ratio (CAR) was appropriately 19% (2016: 31%) of its weighted exposure, as against the minimum requirement of 15% prescribed by SBP.

#### 39. GENERAL

- **39.1** Comparative information has been reclassified, rearranged or additionally incorporated in these financial statements for the purposes of better presentation.
- **39.2** Captions, as prescribed by BSD Circular No. 11, dated 30 December 2003 issued by SBP, in respect of which there are no amounts, have not been reproduced in these financial statements, except for the captions of the balance sheet and profit and loss account.
- **39.3** Figures have been rounded off to the nearest thousand rupees, unless otherwise specified.

### 40. DATE OF AUTHORISATION FOR ISSUE

These financial statements were authorised for issue by the Board of Directors of the Bank on February 23, 2018.

President & Chief Executive Officer Chairman

Director

Director

# **Pattern of** Shareholding as at 31 December 2017

S.R NO.	NAME	ADDRESS	PASSPORT/CNIC	NATIONALITY	%	NO. OF SHARES
1.	Telenor Pakistan B.V	Prins Bernhardplein 200,1097 JB, Amsterdam, the Netherlands	N/A	Dutch	100.00	134,693,868
2.	Mr. Salim Raza	64/1, 15th Street, Khyaban-e-Mujahid, D.H.A, Phase 5, Karachi, Pakistan.	42301-8289235-1	Pakistani	Nominal Shareholder	10

Telenor Microfinance Bank Ltd.

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### Credits

Design & Concept

**Telenor Microfinance Bank Limited** 

### Photography

Asad Abbas Umair Siddiqui Tariq Shahood Alam

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